2. Issuance of Student Examination Permit. This procedure aims to ensure that all students' accounts are periodically settled and assures the students that they are cleared of their account liability. Office or Division Accounting Office Classification Simple Type of Transaction G2C - Government to Citizen Who may avail: All students CHECKLIST OF REQUIREMENTS WHERE TO SECURE Original copy of Certificate of Registration (1 copy) Office of the University Registrar CLIENT STEPS **AGENCY ACTIONS** FEES TO BE PAID PROCESSING TIME PERSON RESPONSIBLE Log in the name and affix 1. The Accounting staff receives the None signature in the Log Book for Certificate of Registration from the 1 minute Edwin E, Alao, Receiving and Releasing Issuance of Student student. Officer/Administrative Aide III Examination Permit and presents the Certificate of (Accounting Office) Registration Jan Nebur P. Aliposa, Administrative Aide (Accounting Office) 1.1 The Accounting staff checks None 1 minute Edwin E. Alao.

None

None

3 minutes

5 minutes

Receiving and Releasing

Officer/Administrative Aide III

(Accounting Office)

Jan Nebur P. Aliposa. Administrative Aide (Accounting Office)

Edwin E. Alao,

Receiving and Releasing.

Officer/Administrative Aide III

(Accounting Office)

Jan Nebur P Aliposa,

Administrative Aide (Accounting Office)

student's account balance in the

account assessment system).

Student Ledger (university's student

1.2 If the student's account appears

to have a balance for the semester.

Office; if none, the Accounting staff issues the Student Examination

the Accounting staff advises the

student to pay at the Cashier's

Permit

TOTAL

Signing of Employee's (Clearance from Money and Property	Accountabilities				
This procedure aims to	o onsure that all employees are cleared	1 Al their francist				
Office or Division:	Accounting Office	o or triell imanical acti	ountabilities from the u	niversity.		
Classification:	Simple					
Type of Transaction:	G2C - Government to Citizen					
Who may avail:	Employees					
	CLIST OF REQUIREMENTS		20000000000			
Clearance Form (4 copies)	COST OF REQUIREMENTS	The second second	WHERE TO	SECURE		
CLIENT STEPS	AGENCY ACTIONS		PROCESSING TIME	The state of the s		
 Log in the name and affix signature in the Log Book for Signing of Employee's Clearance and presents the Clearance Form for signature. 	The Accounting staff receives the Clearance Form from the employee.	None	1 minute	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide III Jan Nebur P. Aliposa, Administrative Aide		
	The Accounting staff checks employee's name in the Schedule of Unliquidated Cash Advances, Disallowances, and Due from Officers and Employees.	None	5 minutes	Cynthia A, Ymata Administrative Assistant III		
	1.2 If the employee appears to have an outstanding financial accountabilities, the Accounting clerk prepares and issues Order of Payment and advises the employee to pay at Cashier's Office. (Proceed to Step 1.4) If none, countersigns the Clearance Form.	None	2 minutes	Cynthia A. Ymata Administrative Assistant III Mary Grace E. Espeno Administrative Officer II (For General Fund) Maricel D. Navaroza Accountant III (For Business Related Fund and Trust Fund) Arjay F. Traquena Administrative Assistant VI (For Internally Generated Fund)		
	1.3 Signs the Clearance Form.	Nons	1 minute	Mary Grace E. Espeno Administrative Officer II/ OIC, Accounting Office		
	f.4 Releases the Cléarance Form	None	1 minute	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide III Jan Nebur P. Aliposa, Administrative Aide		

None

10 minutes

TOTAL

4. Issuance of Order of	of Payment			
	help other payors for their payment with re			
Office or Division:	Accounting Office	gards to a specific transaction.		
Classification:	Simple Since			
Type of Transaction:	G2G - Government to Government	G2G – Government to Government, G2B – Government to Business, and/or G2C – Government to Citizen		
Who may avail:	All internal and external clients (stud	ents, employees, lessees, and all other customers)		
CI	HECKLIST OF REQUIREMENTS	WHERE TO SECURE		
1. Fo	r refund of Advances to Officers and Em	nployees and Advances to Special Disbursing Officers		
1.1 Liquidation Report (Accounting Office		
	2. For refund	of Advances for Payroll		
2.1 Report of Cash Disb				
		Cashier's Office		
	copy of Payroll (2 copies)	Cashier's Office		
3. For settlem	ent of Receivables-Disallowances/Charg	ges, Due from Officers and Employees, and Other Receivables		
3 1 Statement of Accour		Accounting Office		
	4. For non-tuition school fees suc	ch as for school uniforms and school IDs		
4.1 Billing Statement (2.c		Garments and Textile Center/ID Production		
	5. For school fees t	for Kiddle Learning Center		
5.1 Statement of Accoun	t (2 copies)	Kiddle Learning Center (KLC)		
F3-57-575-579-5	6. For rental, room accom-	modation and electricity charges		
6.1 Billing Statement (2 c	opies)	Hostel/Farmers Training Center/Kapihan/White Beach/ASBA		
	7. Remittance of canteen sales at	nd sale of various agricultural products		
7.1 Sales Report (2 copie		Kapihan/ASBA/Project-in-Charge		
	8. For re	seervation fee		
3.1 Billing Statement (2 or	pies)	Hostel/Farmers Training Center/Kapihan/White Beach/ASBA		
2 Reservation Slip (2 co	pies)	Hostel/Farmers Training Center/Kapihan/White Beach/ASBA		
	9. Remittance of collections from o	cash tickets and other business income		
1.1 Report of Collection (2	A CONTRACTOR OF THE CONTRACTOR	White Beach Resort		
1 Issued Cash Tickets (1 сору)	White Beach Resort		
	10. Fo	or bid docs		
0 1 Billing Statement (2 o	opies)	Office of the BAC Secretariat		
	11. For serv	ice fee for loans		
1.1 Billing Statement (2 c		Accounting Office		
		rocounting office		

11.2 Such other podpost and f	
11.2 Such other pertinent supporting documents as are required by the nature of transaction	Lending Institution
12. For fund transfer from other NGAs for	implementation of programs/projects
12.1 Authenticated photocopy of Memorandum of Agreement (1 copy) Project-in-Charge/Project Leader	
12.2 Such other portinent supporting documents as are required by the nature of transaction	Project-in-Charge/Project Leader
13. For performs	ance bond
13.1 Authenticated photocopy of Notice of Award	Supply Office
13.2 Such other pertinent supporting documents as are required by the nature of transaction	
14. For electricity charg	es to contractors
14,1 Billing Statement (1 copy)	Electrical Services Division
14.2 Monthly Reading of Electric Consumption (1 copy)	Physical Plant Development Office
14.3 Authenticated copy of Contract of Agreement between the University and the Contractor (1 copy)	Contractor/Electrical Services Division
14.4 Such other pertinent supporting documents as are required by the nature of transaction	Electrical Services Division

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
signature in the Log Isook for Issuance of Order of Payment and presents the documentary requirements	 The Accounting staff receives the documentary requirements from the client and forward to the next step. 	None	1 minute	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide II Jan Nebur P. Aliposa, Administrative Aide
	1.1 The Accounting staff reviews the documents. If found in order, prepares and signs the Order of Payment. If with discrepancies or lacking documents, return to client for compliance of recommended actions. (Proceed to Step 1.3)	None	8 minutes	Mary Grace E. Espeno Administrative Officer II (For General Fund) Marioel D. Navaroze Accountant III (For Business Related Fund and Trust Fund) Arjay E. Traquena Administrative Assistant VI (For Internally Generated Fund)
	1.2 Signs the Order of Payment	None	1 minute	Mary Grace E. Espeno Administrative Officer IV OIC, Accounting Office
	1.3 Releases the Order of Payment	None	1 minute	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide III Jan Nebur P. Aliposa, Administrative Aide
1	OTAL	None	10 minutes	

8. Liquidation of Cash A	Advances				
The procedure to h	elp accountable officers and employees in liquidation	on of their advances for travel, advances for payroll, and advance			
		avances for payroli, and advances			
Office or Division		Accounting Office			
Classification:	Simple				
Type of Transaction:	G2C - Government to Citizen				
Who may avail	All accountable officers and employees				
CHE	CKLIST OF REQUIREMENTS	WHERE TO SECURE			
	1. For liquidation of cash adva				
1.1 Liquidation Report (3	original copies)	Accounting Office			
1.2 OR in case of refund o	of excess cash advance (1 authenticated copy)	Cashiers Office			
1.3 Paper/electronic plane orignal copy)	, boat or bus tickets, boarding pass, terminal fee (1	Transportation Service Provider			
4 Certificate of Appearar	nce/ Attendance (1 original copy)	Office where he/she personally transact his/her official business			
.5 Copy of previously app	proved flinerary of travel (1 original copy)	Accountantable Officer/Employee			
.6 Revised Itinerary of Tra ollowed (1 original copy)	avel, if the previous approved illnerary was not	Accountantable Officer/Employee			
1.7 Certification by the Heat expenses, if exceeded the 77 (1 original copy)	ad of the Agency as to absolute necessity of prescribe rate per day as per Executive Order No.	Office of the University President			
.8 RER/ Certification of Ex	openses not Requiring Receipts (1 original copy)	Accounting Office			
9 Certificate of Travel Co.	mpleted (1 original copy)	Accounting Office			
.10 Travel Report, if applic	eable (1 original copy)	Human Resource Management Office			
11 Trip Ticket, if applicable	e (1 original copy)	Machinery Department			
12 Hotel room/lodging bill thin 50km radius where (h opy)	s with OR in the case of official travel to places e permanent official station is located (1 original	Hotels/Lodges			
13 Travel Order (1 original copy)		Accountantable Officer/Employee			
	2. For liquidation of cash advance	es for foreign travel			
1 Liquidation Report (3 ori	ginal contex	Accounting Office			

2.2 OR in case of refund of excess cash advance (1 original copy)	Cashiers Office	
 2.3 Paper/electronic plane, boat or bus tickets, boarding pass, terminal fee (original copy) 	1 Transportation Service Provider	
2.4 Certificate of Appearance/ Attendance (1 copy)	Office where he/she personally transact his/her official business	
2.5 Bills/ receipts for non-commutable representation expenses. (1 original copy)	Supplier of goods/services	
2.6 Approval by the president, if exceeded the prescribed rate (1 original copy)	Office of the University President	
2.7 Certification by the Head of the Agency as to absolute necessity of expenses, if exceeded the prescribe rate per day (1 original copy)	Office of the University President	
 2.8 Hotel room bills with OR, if exceeded the prescribed rate (1 original copy) 	Hotels/Lodges	
2.9 Revised Itinerary of Travel. if applicable (1 original copy)	Accountantable Officer/Employee	
2.10 Travel Report (1 original copy)	Human Resource Management Office	
2.11 Certificate of Travel Completed. (1 original copy)	Accounting Office	
2.12 Copy of previously approved illinerary of travel. (1 original copy)	Accountantable Officer/Employee	
1.13 Travel Order (1 original copy)	Accountantable Officen/Employee	
3. For special purp	pose	
1 Liquidation Report (3 original copies	Accounting Office	
2 OR in case of refund of excess cash advance. (1 original copy)	Cashiers Office	
3 Bills; fickets, receipts, sales invoices (1 original copy)	Special Disbursing Officer	
4 Approved Purchase Request/Job Order, if necessary	Special Diabursing Officer	
5 Certificate of inspection and acceptance/ Certificate of Completion (1 signal copy)	Special Disbursing Officer	

3.6 Report of Waste Materials in case of replacement/repair (1 original copy)	Special Diabursing Officer
3.7 Approved trip ticket, for gasoline expenses (1 original copy)	Special Diabursing Officer
3.8 Canvass from at least three suppliers for purchases involving P1,000 and above, except for purchases made while on official travel (1 original copy)	Special Disbursing Officer
3.9 Summary/Abstract of Canvass (1 original copy)	Special Disbursing Officer
3 10 For reimbursement of toll receipts: 5.13.1 Toll Receipts (1 original copy) 5.13.2 Trip Tickets (1 original copy)	Special Disbursing Officer
3.11 Such other supporting documents that may be required and/or required under the company policy depending on the nature of expenses (1 original expenses)	Special Disbursing Officer
4. For payroll fund for salaries, wages, allowances	, honoraria and other similar expenses
.1 Report of Disbursement certified correct by the accountable officer (2 virginal copies)	Cashier's Office
2 Approved payrolis/vouchers duly acknowledged/signed by the payee/s (2 riginal copies)	Cashier's Office
.3 Approved daily time records (DTRs) or Certificate of Service	Cashier's Office
4 Approved application for leave (1 original copy)	Cashier's Office
5 in case of payment of personnel under "Job Order" status, duly enfled/accepted accomplishment report (1 original copy)	Cashier's Office
8 Official Receipt (OR) in case of refund for unclaimed salaries (1 ithenticated copy)	Cashier's Office
7 Authority from the claimant and identification documents, if claimed by secon other than the payer (1 original copy)	Cashier's Office
8 Such other pertinent documents as required by the nature of expense (1 ginal copy)	Cashier's Office
5. For Petty Cash F	und
Summary of Petty Cash Vouchers (2 original copies)	etty Cash Custodian
Report of Disbursements (2 original copies)	etty Cash Custodian

5.3 Petty Cash Replenishment Report (2 original copies)	Petty Cash Custodian
5.4 Approved purchase request with certificate of Emergency Purchase, if necessary (1 original copy)	Petty Cash Custodian
5.5 Bills, receipts, sales invoices (1 original copy)	Petty Cash Custodian
5.8 Certificate of inspection and acceptance (1 original copy)	Petty Cash Custodian
5.7 Report of Waste Materials in case of replacement/repair (1 original copy)	Petty Cash Custodian
5.8 Approved trip ticket, for gasoline expenses (1 original copy)	Petty Cash Custodian
5.9 Carryass from at least three suppliers for purchases involving P1,000 and above, except for purchases made while on official travel (1 original copy)	Petty Cash Custodian
5 10 Summary/Abstract of Canvass (1 original copy)	Petty Cash Custodian
.11 Petty Cash Vouchers duly accomplished and signed (1 original copy)	Petty Cash Custodian
.12 Official Receipt in case of refund (1 authenticated copy)	Petty Cash Custodian
.13 For reimbursement of toll receipts: 5.13.1 Toll Receipts (1 original copy) 5.13.2 Trip Tickets (1 original copy)	Petty Cash Custodian
.14 Such other supporting documents that may be required and/or required inder the company policy depending on the nature of expenses (1 original opy)	Petty Cash Custodian

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the Liquidation Report and its supporting documents to the Accounting Office	Receive the Liquidation Report and its supporting documents, record the Logbook and forward to the next step	None	10 mins	Edwin E. Alac, Receiving and Releasing Officer/Administrative Aide II Jan Nebur P. Aliposa, Administrative Aide

TOTAL	None	2 days and 10 mins	
1.1 Review the documentation requirements If found in order, sign the Liquidation Report and forward to the assigned Accounting Staff for recording If with discrepancies or tacking documents, prepare findings and return to client for compliance	None	1 day	Mary Grace E. Espeno OIC, Accounting Office
1.1 Review the documentation requirements If found in order, forward the Liquidatio Report to the Head of the Accounting for final review and signature If with discrepancies or lacking documents, return to client for compliance.	None	1 dву	Mery Grace E. Espeno Administrative Officer II (For General Fund) Maricel D. Navaroza Accountant III (For Business Related Fund and Trust Fund) Arisy E. Traquena Administrative Assistant VI (For Internally Generated Fund)

o. Processing of Disbu	irsement Vouchers			
This service refers	to the processing of disbursement voucher or payro	all for the comment of state		
Office or Division:	Accounting Office	in to the payment or claims.		
Classification:	Complex			
Type of Transaction:	G2G - Government to Government			
Who may avail:	All internal and external clients (employees, etc.	Idente augusti		
CH	ECKLIST OF REQUIREMENTS	udents, suppliers, contractors, and all other customers)		
		WHERE TO SECURE		
1.1 Dieles				
1.1 Disbursement Vouch	er (5 original copies)	Claimant		
1.2 Payroll, if applicable ((5 original copies)	PIN		
		Claimant		
original copies)	ent Status/Budget Utilization Request Status (2	Budget Office		
	AND ADDRESS OF THE PARTY OF THE	addys: Office		
man to a marin docesiterill		Proponent		
1.5 Other supporting doc	uments peculiar to the nature of transaction (1			
original copy for each doc	ument)	Proponent		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit documents for claim of payments to the Budget Office	Receive documents from the Budget Office and log in the Logbook and forward to next step.	None	10 mins	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide II Jan Nebur P. Aliposa, Administrative Aide
	Review of documentation requirements and forward the Disbursement Voucher and its supporting documents to the Head of the Accounting Office for final review	None	1 day	Cynthia A. Ymata. Administrative Assistant III (For Special Trust Fund and Business Related Fund) Jhoana Kristine G. Merida, Administrative Aide (For Regular Agency Fund and Trust Fund)
	Sinal review of the Disbursement Vouchers and its supporting documents If complete, signs the Disbursement Vouchers and forward to the Releasing Officer If incomplete, prepare findings and forward to the Releasing Officer	None	1 day	Mary Grace E. Espeno OIC, Accounting Office

TOTAL	None	2 days and 20 mins	
1.4 Forward the signed Disbursement Voucher and its supporting documents to the Office of the President for approval of payment Forward the Findings, Disbursement Voucher, and its supporting documents to the End-User for compliance	None	10 mins	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide III Jan Nebur P. Aliposa, Administrative Aide

Office or Division:	to the processing of payment for MDS transactions	TOWN TOWN THOM	
Classification:	Accounting Office Complex		
Type of Transaction:			
Who may avail:	G2G – Government to Government		
		udents, suppliers, contractors, and all other customers) WHERE TO SECURE	
1.1 Approved Disburseme	ent Voucher (5 original copies)	Proponent	
1.2 Approved Payroll, if a	pplicable (5 original copies)	Control of the contro	
1.3 Obligation and Reque	at Status Budget (180 - 1 - 5	Proponent	
Obligation and Request Status/Budget Utilization Request Status (2 ariginal copies) A Documentaly Requirements under COA Circular No. 2012-01 (1 original copy for each document).		Proponent	
		Proponent	
original copy for each doc	ments peculiar to the nature of transaction (1	Proponent	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Forward the approved Disbursement Vouchers and its supporting documents to he Accounting Office 	Receive the approved Disbursement Vouchers and its supporting documents and forward to the next step	None	10 mins	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide Jan Nebur P. Aliposa, Administrative Aide
	1.2 For payroll transactions, prepare a Proof List using the DBP PayCasa and forward to next step	None	4 hours	Ronald E. Tenedero Administrative Aide
	1.3 Prepare LLDAP-ADA, SLITE, and ADAIC for payroll Proof Lists and other non-payroll transactions and forward to the Head of the Accounting Office for review	None	2 hours	Eugenio Paredes Administrative Aide
	1.4 Review the LLDAP-ADA, SLIIE, ADAIC, and Proof List	None	1 hour	Mary Grace E. Espeno OIC, Accounting Office
	1.5 Sign the LLDAP-ADA and SLIIE and forward to the Releasing Officer	None	30 mins	Mary Grace E. Espeno OIC, Accounting Office
	ADA, SLIIE, ADAIC, and its supporting documents to the Cashiers Office and Office of the President for signature	None	10 mins	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide III Jan Nebur P. Aliposa, Administrative Aide

	TOTAL	None	1 day and 2 hours	
	2.2 Delivers the signed LLDAP-ADA to the Bureau of Treasury and MDS-GSB for processing of payment	None	2 hours	Ronald E. Tenedoro Administrative Aide
Supporting documents to the	2.1 Receives the approved LLDAP. ADA and its supporting documents and forward to the next step	None	10 mins	Edwin E. Alao, Receiving and Releasing Officer/Administrative Aide III Jan Nebur P. Aliposa, Administrative Aide

Budget Office

Internal Service

1. Certifying Fund Allocation

Certifying funds allocation for every budgetary requirements presented necessary in the performance of functions

Office or Division:	Budget Office				
Classification:	Simple				
Type of Transaction:	G2C				
Who may avail:	Internal Clients (UEP	employees, s			
CHECKLIST OF R	Control of the Contro	la Company	WHERE TO S	ECURE	
Budget Proposal with De budgetary requirements	tailed list of	Accomplishe	ed by end-user		
Letter endorsement by F	resident	Office of the	President		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Submits documents for Fund Allocation (Client should observe social distancing and wear facial mask.)	1.1 Certifies as to availability of Allotment & Fund Allocation. 1.2 Release the signed documents to office/personnel concerned, duly acknowledged in the logbook.	None	15 minutes	Ferdinand S. Reyes SAO (Budget Office) Antonio L. Domagtoy Administrative Aide IV (Budget Office)	
	Total	None	15 Minutes		

2. Preparation of BURs and ORs

Preparation of BURs and ORs to record Obligation in the RAOPS, RAOMO and RAOCO

Office or Division:	Budget Office				
Classification:	Simple				
Type of Transaction:	G2C		1.780		
Who may avail:	Internal Clients (UEP	employees, s	staff and students)		
CHECKLIST OF R	EQUIREMENTS	Market Mark	WHERE TO S	ECURE	
Purchase Orders, Payro attachments	lls and other required	Supply Offic	e, HRMO and by	end-user	
CLIENT STEPS	AGENCY ACTIONS	FEES TO PROCESSING PERSON BE PAID TIME RESPONSIB			
Submits documents for Preparation of BURs and ORs	2.1 Prepares BURs and ORs	None	15 minutes	Ferdinand S. Reyes SAO (Budget Office)	
	\(\tau_{				

ould and OP the BURs and ORs g and wear for signature sk.) and release signed BURs and ORs to Accounting Office, duly acknowledged in the logbook.	Admin Officer IV Budget Office Jessel D. Cisneros Admin Officer I Budget Office
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3. Compliance to oversight agencies like COA, DBM, NEDA, House of Senate, House of Representatives, PASUC, Budgetary Reports and other requirements

Submission of various financial reports to various oversight agencies

Office or Division:	Budget Office				
Classification:	Highly Technical				
Type of Transaction:	G2G				
Who mey avail:	COA, DBM, NEDA, P	ASUC, House			
CHECKLIST OF R	EQUIREMENTS	200120000000000000000000000000000000000	WHERE TO S		
Circulars/Advisories		COA, DBM, of Represen		ouse of Senate, House	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Endorses letter/ advisory for proper action	1 Prepares budgetary reports as indicated in the advisory / Communications with complete signature of the signatory then submit the said documents thru the email add specified in the advisory.	None	15 days (Depends on the advisory communications and after the SONA of the President of the Philippines)	Ferdinand S. Reyes SAO (Budget Office) Divina C. Alvarez Admin Officer IV Budget Office Jessel D. Cisneros Admin Officer I Budget Office Antonio L. Domagtoy Administrative Aide IV (Budget Office)	
	Total	None	15 days	the state of the s	

 Issuance of Copy of Budgetary Documents for Accreditation nad Financial Status inquiry

Submission of various financial reports to different colleges to fulfill the requirements of different Accreditation Agencies

Office or Division:	Budget Office				
Classification:	Simple				
Type of Transaction	G2C				
Who may avail:	Internal Clients (UEP	employees, s			
CHECKLIST OF R	EQUIREMENTS		WHERE TO S	ECURE	
Letter Request Form		Accomplishe	ed by end-user		
Letter endorsement by F	resident	Office of the	President		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Submits approved letter requests for documents requested. (Client should observe social distancing and wear facial mask.)	3.1 Prepares report/data requested 3.2 Release the documents to office/personnel concerned, duly acknowledged in the logbook.	None	3 days	Ferdinand S. Reyes SAO (Budget Office) Divina C. Alvarez Admin Officer IV Budget Office Jessel D. Cisneros Admin Officer I Budget Office Antonio L. Domagtoy Administrative Aide IV (Budget Office)	
	Total	None	15 Minutes	A series with the series of th	

1. Collection

Receives payment from clients and issue Official Receipt (OR)

Office/Division : Cashier's Office/Finance Classification : Simple Type of Transaction : G2C, G2B Who may avail : Students, Employees and External Clients CHECKLIST OF REQUIREMENTS WHERE TO SECURE Assessment/Students ID (1 copy) To be accomplished by client Bid Documents Payment Form (1 copy) **BAC Secretariat** Request Payment Form (1 copy) Order of Payment Form (1 copy) Registrar's Office Accounting's Office

CLIENT	AGENCY	FEES TO BE PAID	PROCESSING	PERSON/S
STEPS	ACTIONS		TIME	LIABLE
	1.1 Receives	KLC FEES:		
1. Client	payment	Registration Fee: 2,500.00	Nesseumo	Maria
proceeds to	from the	Tuition Fee: 900.00	5 minutes	Teresa N.
Collector and	client	Testing Fee: 400.00		Gatongay 8
presents		1		Laami O.
required	1.2 Issues	UEPLES FEES:		Paredes
documents for	Official	DELECTRON CONTROL CONT		Cashier's
payment	Receipt	Charity Fee: 20.00		Office
	(OR)	Cultural Fee: 50.00		(7:30-11:00
		Entrance Fee: 150.00 I.D. Card Fee: 80.00		(1:00-5:00)
		Insurance Fee: 50.00		
		Library Fee: 50.00		*Cezeil L
		Medical/Dental Fee: 150.00		Piaza
		Registration Fee: 100.00		and/or
		Sports Devt. Fee: 100.00		Ofelia B.
		HEDI US SEES.		Adriatico Cashier's
		UEPLHS FEES:		Office
		Athletics Fee: 100.00		(11:01am-
		Charity Fee: 20.00		12:59pm)
		Computer Maint. Fee: 300.00		8.8
		Entrance Fee: 150.00		*(in
		I.D. Card Fee: 90.00		compliance
		Insurance Fee: 50.00		with
		Library Fee: 50.00 Medical/Dental Fee: 150.00		R.A.9485 of the Anti-Re
		Publication Fee: 50.00		Tape Act of
		Registration Fee: 100.00	1	2007)
		1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		2707558

UNDERGRADUATE FEES:

Add/Change Load Fee: 50.00 Authentication Fee: 30.00 Computer Laboratory Fee:

CAV Fee: 100.00 Certification Fee: 50.00 Change Status Fee: 100.00 Charity Fee: 20.00

Completion Fee: 50.00
Cultural Fee: 50.00
Diploma Fee: 150.00
Documentary Stamp: 60.00
Entrance Fee: 150.00
Honorable Dismissal Fee:

50.00

Insurance Fee: 50.00 Library Fee: 50.00 Library I.D. 60.00

NSTP CWTS Fee: 300.00 NSTP ROTC Fee: 300.00 Medical/Dental Fee: 150.00 Publication Fee: 50.00 Registration Fee: 100.00 Sports Dev't Fee: 100.00

TAT Fee: 150.00 Testing Fee: 150.00 Transcript Fee: 150.00 2[∞] Copy: 100.00

USC Fee: 20.00

UJSCO Graduation Fee:

POST GRADUATE STUDIES/ COLLEGE OF LAW and External Clients

Authentication Fee: 30.00
Certification Fee: 50.00
Completion Fee: 50.00
Cultural Fee: 50.00
Diploma Fee: 200.00
Documentary Stamp: 60.00
Entrance Fee: 150.00
Honorable Dismissal Fee:

50.00

Insurance Fee: 50.00 Library Fee: 50.00

Medical/Dental Fee: 150.00 Registration Fee: 100.00 Sports Devt. Fee: 100.00

Transcript Fee: 100.00/page

2nd copy: 100.00

1,a Client proceeds to Collector and presents Order of Payment form	1.3 Receives payment from client 1.4 Issues Official Receipt (OR)	Tuition Fee GS: 250.00/unit CL: 300.00/unit UNIFORMS: KLC Blouse & Jumper-520.00/set Polo & Short Pants: 520.00/set Polo & Short Pants: 600.00/set Polo & Short Pants: 600.00/set Polo & Short Pants: 600.00/set Polo & Short Pants: 650.00/set Polo & Long Pants: 650.00/set UNIFORMS: KLC Blouse & Jumper-520.00/set Polo & Short Pants: 520.00/set Polo & Short Pants: 520.00/set Polo & Short Pants: 600.00/set Polo & Short Pants: 600.00/set Polo & Short Pants: 600.00/set Polo & Short Pants: 650.00/set Polo & Long Pants: 650.00/set Polo Cream: 350.00 Polo Cream: 350.00 Black Pants: 380.00 Price per set: 630.00 Rouse: 350.00	5 minutes	Maria Teresa N. Gatongay & Laarni O. Paredes Cashier's Office (7:30-11:00) (1:00-5:00) "Cezeil L. Piaza and/or Ofelia B. Adriatico Cashier's Office (11:01am- 12:59pm) "(in compliance with R.A. 9485 or the Anti-Red Tape Act of 2007)
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Dress: 700.00 White Polo: 350.00 Black Pants: 380.00 Blouse (Rad.Tech): 450.00

Skirt (Rad. Tech): 250.00

Price per set Female: 700.00 Male: 730.00

CRIMINOLOGY

Polo Shirt: 350.00 Pants: 400.00 Price per set

Female: 800.00 Male: 750.00 DEFTAC: 850.00

ALL COURSES

NSTP-CWTS: 200.00 NSTP-ROTC: 200.00

LABORATORY GOWN:

370.00

P.E. UNIFORMS

(College/SHS/HS) T-shirt: 180.00 Pants: 300.00 P.E. 211: 200.00

P.E. UNIFORMS

(ELEM/KLC) T-shirt: 175.00 Pants: 275.00

SCOUTING UNIFORMS

Girl Scout:

Dress: 550.00 T-shirt: 180.00

Blouse: 350.00 Skirt: 250.00 Socks: 75.00

TOTAL	Each fee depends on each client's transaction	5 minutes
	Polo: 350.00 Pants: 350.00 T-shirt: 180.00 Short Pants: 250.00 BSP Carabao: 45.00 BSP Pin/Rope: 40.00 BSP Pin Star: 45.00 Socks: 75.00 Scarf: 45.00 Patches: 20.00 Cap Box: 85.00 Cap Tulke: 70.00 Cap Waway: 75.00 FOR GRADUATION: Sablay: 350.00 Academic Hood Undergrad: 500.00 M.A.: 600.00 Academic Cap: 175.00 Academic Gown Genna cloth: 750.00 Katrina: 850.00 Satin: 1,100.00 Velvet: 2,500.00	
	Ring: 20,00 Scarf: 45.00 Boy Scout & KAB Scout:	
	Cap: 95.00	

2. CASH DISBURSEMENT

Disbursements of the following: Students' refund, Honorarium/Salary, Financial Assistance, allowances, prizes and other remunerations in cash form.

Office or Division : Cashier's Office
Classification : Simple
Type of Transaction : G2C, G2B
Who may avail : Students, Employees and External Clients

CHECKLIST OF REQUIREMENTS WHERE TO SECURE

1 Valid ID Accomplished by Client
2 Special Power of Attorney or Authorization Letter

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1 Presents valid ID and photocopy of said ID For representatives: Provide Special Power of Attorney or Authorization Letter, Valid ID of claimant/payee, another valid ID of the authorized representative and photocopies of IDs presented	After signing and verification of authenticity of signature onthe payroll, releases the amount to the claimant or his/her authorized representative	NONE	15 minutes	Ma. Cristita C, Abuyog, D.O., Ofelia B. Adriatico , Admin. Aide III and/or Cezell L. Piaza, Admin. Aide IV, all from Cashier's Office
	TOTAL	NONE	15 minutes	

3. CHECK DISBURSEMENTS/ADVICE OF CHECKS ISSUED AND CANCELLED (ACIC)/LIST OF DUE AND DEMANDABLE ACCOUNTS PAYABLE -ADVICE TO DEBIT ACCOUNT (LDDAP-ADA)/SUMMARY OF LDDAP-ADAS ISSUED AND INVALIDATED ADA ENTRIES (SLIIE)

Payment of Claims through Checks such as: Reimbursements and prepayments of travelling allowances, salaries/honorarium/wages, Cash Advances, Remittances, payments of electric consumption.

Office or Division

: Cashier's Office

Classification

: Simple

Type of Transaction

Total

: Check Disbursement

CHECKLIST OF I	REQUIREMENTS		WHE	RE TO SECURE	
Valid ID Special Power of Attorney or Authorization Letter (1 copy)			Accomplished by Client Accomplished by Client		
CLIENT STEPS	AGENCY ACTIONS	FEES TO 8	BE	PROCESSING TIME	PERSON/S RESPONSIBLE
1 Present valid ID Presents SPA or Authorization Letter, valid ID of claimant/payee, valid ID of representative and photocopies of said IDs 1 a Client issues Official Receipt (OR)	1.1 Have the DV signed by the client or his/her authorized representative 1.2 After verification of authenticity of documents presented, releases check to Client together with BIR Tax Certificate of the external client	None		15 minutes	Ma. Cristita C. Abuyog, ADOF \ Ofelia B. Adriatico, ADA II Cezeil L. Piaza, ADA IV, Cashier's Office

NONE

15 minutes

Office or Division

: Cashier's Office

Classification

: Simple

Type of Transaction

: ACIC/LDDAP-ADA/SLIIE

G2C, G2B

Who may avail

: Students, Employees and External Client

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Valid ID Special Power of Attorney or Authorization Letter (1 copy)	Accomplished by Client Accomplished by client

CLIENT STEPS	AGENCY	FEES TO BE	PROCESSING	PERSON/S
	ACTIONS	PAID	TIME	RESPONSIBLE
1 Presents valid ID For representative: Presents Special Power of Attorney (SPA) or Authorization Letter with valid ID of claimant, valid ID of representative and photocopies of said IDs 2 Issues Official Receipt (OR)	1.1 ADOF 111 prepares Advice of Checks Issued and Cancelled/Li st of Due and Demandable Accounts Payable- Advice to Debit Account (LDDAP- ADA)/Summ ary of LDDAP- ADAs Issued and Invalidated ADA Entries (SLIIE) 1.2 Have the disbursemen t voucher signed by Client 1.3 After verification of authenticity of documents presented,	NONE	2 days	Bernardita D. Perez, ADOF III, Cashier's Office

releases check to client together with the BIR Tax Certificate of the payee 1.4 Provides a photocopy of the disbursemen t voucher to the client			
TOTAL	NONE	2 days	

OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

1. Receiving of Attendance Record of regular personnel

To facilitate payment for services rendered by the regular personnel

Office or Division	Office of the Chief	Administrative Office	er
Classification	Simple		
Type of Trasaction			
Who may avail	Regular Personne		
CHECKL	IST OF REQUIREME	NTS	WHERE TO SECURE
DOCUM	ENTS	NO. OF COPIES	WHERE TO SCOURCE
Report of Services (CAO Form No. 004)		2 copies	Accomplished by each College / Office Unit
Pass slip for employee schedule Certification of we	orm 6 (in case ned has filed and f absence) Order, Certificate of ase leave of absence travel) doyees who had been ng office hours as with modified work ork from home from f Office (in case the	1 сору	Accomplished by Client and submitts to the Office of the Chief Administrative Officer – Administrative Services Division

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
College/Office clerk submits accomplished Report of Services together with the DTR/SR of UEP faculty and employees verified as to the prescribed office hours by the	CAO-ASD Staff checks the completeness of the DTRs/ARs and supporting documents submitted together with the Report of Services	None	10 Minutes	Suzette M. Mercader Loren R. Ong
college dean/office head	CAO personnel /staff consolidates /sorts DTR/SR according to General Payroll's arrangement.	None	12 Hours	Angelita B. Orawa

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	CAO personnel/staff prepares and submits monthly AR REPORT duly approved by the Chief Administrative Officer to HRMO, Accounting Office and to the University President as basis for employees salary claims.	None	1 Hour	Angelita B. Orawa
	CAO personnel/staff submits the DTRs/SRs received from regular personnel to Commission on Audit as document required for the general payroll per COA Circular No. 2012- 001	None	30 Minutes	Angelita B. Orawa
1	Total	None	13.66 hours	

2. Administering of required documents

To facilitate the submission of required documents of faculty and administrative personnel

Simple	
Faculty and administrative personnel	
OF REQUIREMENTS	WHERE TO SECURE
S NO. OF COPIES	WHERE TO SECORE
3 copies	HRMO facilitates the issuance of prescribed form to clients
3 copies	HRMO facilitates the issuance of prescribed form to clients
	3 copies

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
SALN must be accomplished by clients and submits to CAO office for the signature	The SALN committee checks the completeness and the correctness of entries.	None	5 Minutes	SALN committee
of the Chief Administrative Officer	The Chief Administrative Officer signs the clients' SALN as person administering oath.	None	5 Minutes	Abel Alejandro U. Flores, Jr.

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Updated PDS must be accomplished by clients and submits to CAO office for the signature	The CAO staff checks the completeness and the correctness of entries.	None	5 Minutes	Loren R. Ong
of the Chief Administrative Officer	The Chief Administrative Officer signs the clients updated PDS as person administering oath.	None	5 Minutes	Abel Alejandro U. Flores, Jr.
То	tal	None	20 Minutes	

3. Endorsing of documents

To facilitate the endorsement of documents to the university president for action/approval.

Office or Division	Office of the Chief Administrative Officer			
Classification	Simple			
Type of Trasaction				
Who may avail	Faculty and administrative personnel			
CHECKL	IST OF REQUIREME	ENTS	WHERE TO SECURE	
DOCUMENTS		NO. OF COPIES	WHERE TO SECORE	
Endorsement letter		2 copies	Office of the Chief Administrative Officer	
Routine communication	1	2 copies	Office of the Chief Administrative Officer	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Client submits needed documents for endorsement to CAO office	The Chief Administrative Officer endorses letter of intent of clients to the president for action/approval	None	15 Minutes	Abel Alejandro U. Flores, Jr.
Received reports from clients that needs action from the Chief Administrative Officer prepares routine communications to concerned employee / Heads of Office / College Deans relative to the implementation of existing university policies.		None	10 Minutes	Abel Alejandro U. Flores, Jr.
То	tal	None	25 Minutes	

Prepared by:

ANGEL TA B. ORAWA Administrative Asst. III

Verified correct:

OIC Chief Administrative Officer, Administrative Services Division

Page 3

HUMAN RESOURCE MANAGEMENT OFFICE

Assistance for Salary Loan Applications and Confirmation of GSIS Loan Applications

To facilitate documents as to the completeness of documents for Loan Applications

Office or Division			esource M	anagement Office	
Classification		Simple			
Type of Transaction	on	G2C			
Who may avail			with plan	tilla positions	
CHECKLIST OF	REQUIRE	MENTS		WHERE	
DOCUMENTS		NO. OF COPIES		TO SECURE	
Letter Request for addressed to the P		1 copy	Human F	f requesting Clie Resource Manage	
Tentative Loan Computation from Lending Agency or Printed Picture of the GSIS Kiosk Generated Computation		1 copy	Copy of requesting Client		
Duly accomplished		1 copy	Human I	Resource Manage	ement Office
Letter of Authorization to Request for HRMO Services (for authorized representatives)		1 copy	Copy of requesting Client		
Pay Slip (previous	2 months)	1 copy	Human Resource Management Office		
Certification of Net Take Home Pay (current month)		1 сору	Human Resource Management Office		
Salary Certification (current month)		1 copy	Human Resource Management Office		
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Client fills out HRMO Request Form for the documents needed for Loan Application.	the com of Clien docume prepare request docume release docume	the form and pleteness t ents, es the ents, and s the ents for pplication	None	15 minutes	Zaira B. Roque Admin. Aide (HRMO) Janeth P. Aliposa Internal Auditor I (HRMO) Roque A. Irade Supervising Administrative Officer / HRMO

	ter Request for Loan dressed to the President			f requesting Cli Resource Manage			
Duly accomplished Request Form for HRMO Services		1 copy		Human Resource Management Office			
Letter of Authoriz Request for HRM (for authorized representatives)		1 copy	Copy of requesting Client				
Pay Slip (for plan applicants; previous months)		1 copy	Human	Resource Manage	ement Office		
Certification of Ne Home Pay (for pli position applicant month)	antilla	1 сору	Human	Resource Manage	ement Office		
Salary Certification (current month)	on	1 сору	Human	Resource Manage	ement Office		
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Client fills out HRMO Request Form for the documents needed for Rice and Carabeef Loan Applications and Tuition Fee Deductions.	11 ACM-05 CONTROL OF CO	he form and oleteness ints, and the ints for if Loan ons and iee ons to	None	15 minutes	Zaira B. Roque Admin, Aide (HRMO) Joel E. Custorio Admin. Aide III (HRMO) Josephine N. Toleran Admin. Aide III (HRMO) Sylvio E. Pepito Admin. Asst. II (HRMO) Nenette C. Salazar Admin. Officer I (HRMO) Janeth P. Aliposa Internal Auditor II (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)		

Receives pertinent	HRMO Staff files the processed	None	3 minutes	Zaira B. Roque Admin. Aide
documents given by the HRMO Staff and affix signature on the request	request form.			(HRMO) Joel E. Custorio Admin. Aide III (HRMO)
form upon receipt of documents.				Josephine N. Toleran Admin. Aide III (HRMO)
				Sylvio E. Pepito Admin. Asst. II (HRMO)
				Nenette C. Salazar Admin. Officer I (HRMO)
 Submits the documents for approval to concerned offices. 	Concerned office staff processes documents for approval.	None		(Property Management Office, Accounting Office, Office of the University President)
4. Client submits University President approved applications to the HRMO Staff.	HRMO Staff checks the completeness of Client documents, processes the documents, confirms the application and files the	None	3 minutes	Zaira B. Roque Admin. Aide (HRMO) Joel E. Custorio Admin. Aide III (HRMO) Josephine N.
	processed documents.			Toleran Admin. Aide III (HRMO) Sylvio E. Pepito Admin. Asst. II (HRMO) Nenette C. Salazar Admin. Officer I
	Total	None	21 minutes	(HRMO)

3. Issuance of Service Records

Requests of external and internal clients for various purposes

Office or Division			Resource Management Office				
Classification	lassification Simple		Tay and the menegerneric Office				
Type of Transac	tion	G2C - Ex	G2C - External and Internal Clients				
Who may avail		External a	and Intern	al Clients			
CHECKLIST (F REQUIRE	MENTS		WHERE			
DOCUME		NO. OF COPIES		TO SECURI			
Duly accomplishe Form for HRMO	ed Request Services	1 copy	Human	Resource Manage			
Letter of Authorization to Request for HRMO Services (for authorized representatives)		1 сору	Copy of requesting Client				
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
 Client fills up pertinent information in the HRMO Request Form. 	HRMO Staff checks the request form, prepares the requested document, and releases the service record to Client or authorized representative.		None	15 minutes	Rowena T. Baena Senior Admin. Asst. II (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO)		
 Receives pertinent documents given by the HRMO Staff and affix signature on the request form upon receipt of the service record. 	HRMO Staff files the processed request form.		None	3 minutes	Rowena T. Baena Senior Admin. Asst. II (HRMO)		
TARATAL	Total		None	18 minutes			

5. Issuance of Various Certifications

Requests of external and internal clients for various purposes

Office or Division	on	Human R	nan Resource Management Office			
Classification		Simple				
Type of Transa	ction	G2C - Ex	ternal and	d Internal Clients		
Who may avail		External a		al Clients		
CHECKLIST	OF REQUIRE			WHERE		
DOCUM	2001/200	NO. OF COPIES		TO SECURI	E	
Duly accomplish Form for HRMO	ed Request Services	1 copy	Human	Resource Manage	ement Office	
CLIENT STEPS	AGEI ACTI		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Client fills up pertinent information in the HRMO Request Form.	request process	logbook, es the ed nt, and s the ed	None	10 minutes	Sylvio E. Pepilo Admin. Asst. II (HRMO) Ariel Kary C. Gordo Admin. Asst. III (HRMO) Nenette C. Salazar Admin. Officer I (HRMO) Jannette T. Montallana Admin. Officer V (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)	
2. Receives pertinent documents given by the HRMO Staff and affix signature on the request form upon receipt of the	2. HRMO S the proo request	essed	None	3 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO) Ariel Kary C. Gordo Admin. Asst. III (HRMO)	

service record.			Nenette C. Salazar Admin. Officer I (HRMO) Jannette T. Montallana Admin. Officer V
T-4-1			(HRMO)
Total	None	13 minutes	

6. Preparation of Pay Slip

To facilitate requirement for loan applications to government and private lending entities

Office or Division	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		esource I	Management Office	e
Classification	ation Simple				
Type of Transact	ion	G2C			
Who may avail		Personne	with Plan	ntilla positions	
CHECKLIST OF	FREQUIRE	MENTS		WHERE	
DOCUME		NO. OF COPIES		TO SECURI	Ē
Duly accomplished Form for Issuance Slip	d Request of Pay	1 сору	Human	Resource Manage	ement Office
Letter of Authorization to Request for HRMO Services (for authorized representatives)		1 copy	Copy of	requesting Client	
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Client submits the HRMO Request Form for the issuance of pay slip.	HRMO Staff checks the request form, generates the Pay Slip from the Payroll System, and releases the Pay Slip to Client or authorized representative.		None	5 minutes	Zaira B. Roque Admin. Aide (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)
Receives the duly signed Pay Slip and affix			None	3 minutes	Zaira B. Roque Admin. Aide (HRMO)

signature on the request form upon receipt of document.			
Total	None	8 minutes	

7. Preparation of Regular Payroll

To facilitate payment for services rendered

Office or Divisi	T. Carrieri F. C		esource !	Management Office	e	
Classification	- Control				***	
Type of Transaction G2C						
Who may avail R		Regular F	ersonnel			
CHECKLIST	OF REQUIRE	MENTS		WHERE		
DOCUM	ENTS	NO. OF COPIES		TO SECURI	=	
Regular submiss DTRs/ARs with : documents	supporting	2 copies	Office o	Accomplished by Client and submitted to t Office of the Chief Administrative Officer Administrative Services Division		
CAO - ASD Sun of Attendance R Submitted	mary Report ecords	1 сору	Office o	Office of the Chief Administrative Officer Administrative Services Division		
Billing Statements of Lending Agencies		1 сору	Concerr	Concerned Lending Agencies		
CLIENT STEPS	AGE!		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Client submits regular daily time records/ attendance records and supporting documents for payroll preparation at the Office of the CAO-ASD.	None		(Office of the Chief Administrative Officer – Administrative Services Division)			
	1.2CAO-AS prepares Summar of Attend	y Report	None		(Office of the Chief Administrative Officer –	

Processes the Regular Payroll until it is forwarded to the	None	2 days	(HRMO) Janeth P, Aliposa Internal Auditor II
HRMO Staff prepares the Regular Payroll based on the CAO-ASD Report.	None	5 days	Janeth P. Aliposa Internal Auditor II (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO
HRMO Staff receives the Summary Report of Attendance Records Submitted from the CAO-ASD.	None	3 minutes	Janeth P. Aliposa Internal Auditor II (HRMO)
Records Submitted and submits it to concerned offices.			Administrative Services Division)

8. Preparation of Casual, Contractual and Job Order Employees' Payroll

To facilitate payment of services rendered by Casual, Contractual and Job Order employees for regular days on a specific period

Office or Division	Human Resource Management Office		
Classification	Complex		
Type of Transaction	G2C		
Who may avail	Casual Employees		
CHECKLIST OF REQUIR	EMENTS	WHERE	
DOCUMENTS	NO. OF COPIES	TO SECURE	
Duly accomplished DTRs/ ARs with supporting documents	2 copies	Accomplished by Client	

Accomplishment	Report	1 copy	Accomp	Accomplished by Client				
Detailed Work Pla		1 сору	Accomp	lished by Client				
Contract of Service		1 copy	Human Resource Management Office		ement Office			
Billing Statements of Lending Agencies		1 copy	Concerned Lending Agencies					
Duly Sworn Tax D	Declaration	1 сору	Bureau	of Internal Reveni	16			
CLIENT STEPS	AGEN ACTIO	ICY DNS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
1. Client submits regular daily time records/ attendance records and supporting documents for payroll preparation at the HRMO.	1.1 HRMO S checks the DTR: and suppled documer receives documer submittee compute exact nuit days remain a particular period.	he eness of s/ARs porting hts, the hts d and s the mber of dered for	None	1 day	Zaira B. Roque Admin. Aide (HRMO) Joel E. Custorio Admin. Aide III (HRMO) Josephine N. Toleran Admin. Aide III (HRMO) Sylvio E. Pepito Admin. Asst. II (HRMO) Precious Jade R. Villegas Admin. Asst. II (HRMO) Ariel Kary C. Gordo Admin. Asst. III (HRMO) Nenette C. Salazar Admin. Officer I (HRMO) Jannette T. Montallana Admin. Officer V (HRMO) Rowena T. Baena Senior Admin. Asst. II			

4.01/10/10 6: #			(HRMO) Janeth P. Aliposa Internal Auditor II (HRMO)
1.2HRMO Staff prepares and processes the payroll, and consequently forwards it to the Budget Office.	None	2 days	Zaira B. Roque Admin. Aide (HRMO) Joel E. Custorio Admin. Aide III (HRMO) Josephine N. Toleran Admin. Aide III (HRMO) Ariel Kary C. Gordo Admin. Asst. III (HRMO) Nenette C. Salazar Admin. Officer I (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)
Total	None	3 days	3.000000

9. Preparation of Honoraria Payroll

To facilitate payment of services rendered by Faculty Members (honoraria for Part-Time Lecturers and excess load of their regular teaching load in the Graduate Studies and Undergraduate Level on a specific period

Office or Division	Human Resource Management Office			
Classification	Complex			
Type of Transaction	G2C			
Who may avail	Faculty with excess load and Part-Time Lecturers			
CHECKLIST OF REQUIREMENTS		WHERE		
DOCUMENTS	NO. OF COPIES	TO SECURE		

Duly accomplished DTRs/ ARs with supporting documents for Honorarium Claims Approved Contract of Service (for Part-Time Lecturers)		2 copies	Accomp	olished by Client			
		1 сору	Accomplished by Client				
Accomplishment Report		1 copy	Accomplished by Client				
Duly Sworn Tax [1 сору	Bureau	of Internal Reven	ue		
Approved Faculty " (with Certification grades were alread submitted for last	on that ady payment)	1 сору	Registra				
Authenticated Sp (for excess load)	ecial Order	1 сору	Records	s' Office			
Photocopy of Reg ARs (for excess le		1 сору	Human	Resource Manage	ement Office		
Certificate of Actu of Classes	ual Conduct	1 сору	College	College Dean			
Up Classes	Approved Request for Make- Up Classes		College Dean				
Approved Clearance '(for PTLs at the end of semester)		1 сору	Human Resource Management Office				
CLIENT STEPS	AGEN ACTIO		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Client submits regular daily time records/ attendance records and supporting documents for payroll preparation. at the HRMO. 1. Client submits checks to complete the DTR and supporting documents documents documents compute exact nu days remainded.		he eness of s/ARs porting ints, the ints d and is the imber of dered for lar	None	4 days	Joel E. Custorio Admin. Aide III (HRMO) (HRMO) Ariel Kary C. Gordo Admin. Asst. III (HRMO)		
	prepares processe payroll, a conseque forwards	period. 1.2 HRMO Staff prepares and processes the payroll, and consequently forwards it to the Budget Office.		3 days	Joel E. Custorio Admin. Aide III (HRMO) Ariel Kary C. Gordo Admin. Asst. III (HRMO)		

			Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)
 otal	None	7 days	

10. Preparation of Payroll for Incentives, Allowance and Subsistence

To facilitate payment of services rendered, incentives and subsistence

Office or Division		Human Resource Management Office						
Classification		Complex						
Type of Transac	tion	G2C						
Who may avail		Regular, 6	Regular, Casual, Contractual, Part-Time and Job Orde Employees					
CHECKLIST O	F REQUIRE	MENTS	MENTS WHERE					
DOCUMENTS		NO. OF COPIES		TO SECURI				
Authenticated Spe	ecial Order	1 copy	Records					
Pertinent docume relevant to the cla		2 copies	the second second	lished by Client				
CLIENT AGEN		1303 3000	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
1. Client submits checks needed completed for payroll preparation, at the HRMO. 1.1 HRMO to complete the do receive documents about submit complete amour specificallows	the docume docume submitte compute amount specific allowant subsiste	the eness of uments, si the ents ed and es the for the incentive, one or ence.	None	2 days	Joel E. Custorio Admin. Aide III (HRMO) Janeth P. Aliposa Internal Auditor II (HRMO)			
	1.2 HRMO s prepare process payroll, consequ forwards Budget	s and es the and uently s it to the	None	2 days	Joel E. Custorio Admin. Aide III (HRMO) Janeth P. Aliposa Internal Auditor II (HRMO) Roque A. Irader			

			Supervising Administrative Officer / HRMO (HRMO)
Total	None	4 days	

11. Preparation of Student Assistants' Payroll

To facilitate payment of services rendered by Student Assistants for regular days on a specific period

Office or Division		Human Resource Management Office				
Classification		Complex				
Type of Transact	tion	G2C				
Who may avail		Student Assistants				
CHECKLIST O	FREQUIRE	MENTS		WHERE		
DOCUMENTS		NO. OF COPIES	TO SECURE			
Duly accomplished DTRs/ ARs with supporting documents		2 copies	Accomplished by Client			
Accomplishment F	Report	2 copies	Accomp	lished by Client		
Detailed Work Pla (University Link)	n	2 copies		Accomplished by Client Accomplished by Client		
Authenticated Spe	ecial Order	2 copies	Records	Office		
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Client submits regular daily time records/ attendance records and supporting documents for payroll preparation at the HRMO.	the DTF and sup docume receives docume submitte compute exact nu days rer a particu period.	the eness of Rs/ARs porting nts, the nts ed and es the imber of ndered for ular	None	2 hours	Sylvio E. Pepito Admin. Asst. II (HRMO)	
	prepare: process payroll, consequ forwards	2 HRMO Staff prepares and processes the payroll, and consequently forwards it to the Budget Office.		2 hours	Sylvio E. Pepito Admin. Asst. II (HRMO) Roque A. Iradel Supervising Administrative Officer / HRMO	

			(HRMO)
Total	None	4 hours	(in minut

12. Preparation of Payroll for Overtime Services

To facilitate payment of services rendered by Regular, Casual, Contractual and Job Order employees for services rendered during overtime on a specific period

Office or Division Human		Human R	esource l	Management Office	oe .	
Classification		Complex				
Type of Transact	ion	G2C				
Who may avail		Regular, Employee	Casual,	Contractual	and Job Orde	
CHECKLIST OF	FREQUIRE	MENTS		WHERE	=	
DOCUMENTS		NO. OF COPIES		TO SECURE		
Duly accomplished ARs for Overtime	d DTRs/ Services	2 copies	Accomp	lished by Client		
Quantified Overtim Accomplishment R		2 copies	Accomp	lished by Client		
Overtime Work Plan		2 copies	Accomp	lished by Client		
Authenticated Special Order		2 copies	Records			
Duly accomplished Request Form for Regular DTRs/ARs Contract of Service (for contractual and job order employees)		2 copies	Accomp	Accomplished by Client; Human Reso Management Office		
		2 copies	Human Resource Management Office			
CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Client submits check documents for overtime services at the HRMO. Client submit complex the documents the documents the document the HRMO.	the docu receives document submitte compute exact nu days ren a particu period.	he eness of iments, the of and is the imber of idered for illar	None	2 days	Zaira B. Roque Admin. Aide (HRMO)	
	1.2 HRMO S prepares processe payroll, a consequ	and s the and	None	2 days	Zaira B. Roque Admin. Aide (HRMO)	

forwards it to the Budget Office.			Roque A, Irader Supervising Administrative Officer / HRMO (HRMO)
Total	None	4 days	

13. Processing of Leave Application

All personnel of the University are required to file their leave of absence in the CSC prescribed form

Of	Office or Division		Human Resource Management Office					
Cl	assification		Simple					
Ty	pe of Transac	ction	G2C	G2C				
	no may avail		All Person	nnel of the	University			
	CHECKLIST OF REQUIREMENTS		MENTS		WHERE			
DOCUMENTS		NO. OF COPIES		TO SECUR	5 :==:-			
Le	ave Application	n Form	3 copies	Accomp	lished by Client			
Photocopy of previous approved application for leave		1 copy	Accomplished by Client					
Pertinent documents relative to the leave being applied for		1 сору	Accomplished by Client					
	CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
	Client secures Application for Leave Form from the HRMO.	Provides Leave Application Form.		None	1 minute	Zaira B. Roque Admin. Aide (HRMO) Sylvio E. Pepito Admin. Asst. II (HRMO)		
	Client submits application to his/her immediate supervisor for approval.			None		(College/ Department/Unit concerned)		
3.	Application form is submitted to the HRMO	3.1The HRI reviews documer submitte	the nts	None	3 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO)		

for Certification.	completeness and receives the leave application.			
	3.2 The HRMO Staff then fills up the Certification portion of the leave application and signifies as to the leave credits balance of the applicant and have it signed by the HRMO.	None	10 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)
	3.3 Forwards the leave application to the Office of the University President for approval.	None	3 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO)
	3.4 Leave application is processed at the Office of the University President, Once approved, is transmitted back to the HRMO.	None		(Office of the University President)
	3.5 HRMO Staff receives the leave application acted by the University President and organize files for release/filing.	None	3 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO)
4. Client secures copy of approved leave application from the HRMO.	4.1 The HRMO Staff provides personal copy of the leave application to the Client and the other copy for the HRMO file.	None	5 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO)
	Total	None	25 minutes	

14. Preparation of Terminal Leave Benefits

To facilitate payment of terminal leave benefits of Regular and Casual employees for government services

Office or Division	Human R	esource Management Office		
Classification	Complex			
Type of Transaction	G2C			
Who may avail	UEP Pers	sonnel		
CHECKLIST OF REQUIRE	MENTS	WHERE		
DOCUMENTS	NO. OF COPIES	TO SECURE		
Duly Accomplished and Approved Retirement Application Form (CSC Form No. 6)	3 copies			
Letter of Intent to Retire	3 copies	Accomplished by Client		
Approved Application Letter for Retirement	3 copies	Accomplished by Client		
Statement of Assets, Liabilities and Net Worth	3 copies	Accomplished by Client		
Clearance	3 copies	Accomplished by Client		
Declaration of Pendency/ Non-Pendency of Case	3 copies	Accomplished by Client		
Applicant's Authorization to deduct all financial obligation with employer (if applicable)	3 copies	Accomplished by Client		
Latest Notice of Salary Adjustment/Notice of Step Increment	3 copies	Human Resource Management Office		
Certified Statement of Leave Credits Earned	3 copies	Human Resource Management Offi		
Service Record	3 copies	Human Resource Management Office		
List of Actual Retirees to be Paid	3 copies	Human Resource Management Office		
Agency Request signed by the Agency Head/Authorized Representative	3 copies	Human Resource Management Office		
Certificate of Non-Availability of Funds	3 copies	Human Resource Management Office		
Monthly Disbursement Program (BED3)	3 copies	Human Resource Management Office		
Affidavit of Undertaking (for NBC 461, if applicable)	3 copies	Human Resource Management Office		
Copy of Deceased Retiree's / Employee's Death Certificate	3 copies	Accomplished by Client		
Marriage Contract (if applicable)	3 copies	Accomplished by Client		

CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Client submits all pertinent documents for Claim of Terminal Leave Benefits to the HRMO.	1.1 HRMO Staff receives and reviews the documents.	None	15 minutes	Rowena T. Baena Senior Admin. Asst. II (HRMO)	
	1.2The Staff ensures completeness of documents needed for the claims and processes the same for the endorsement by the HRMO.	None	5 days	Rowena T, Baena Senior Admin. Asst. II (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)	
	1.3 The Staff forwards the documents to the Office of the University President for approval.	None	5 minutes	Rowena T. Baena Senior Admin. Asst. II (HRMO)	
	1.4 Documents reviewed, approved and transmitted back to the HRMO.	None		(Office of the University President)	
	1.5 HRMO Staff receives the documents and files them accordingly.	None	1 day	Rowena T. Baena Senior Admin. Asst. II (HRMO)	
 Client secures copy of documents from the HRMO Staff. 	2. The HRMO Staff provides personal copy of the documents to the Client and the other copies	None	15 minutes	Rowena T. Baena Senior Admin. Asst. II (HRMO)	

for the HRMO files.			
Total	None		
		minutes	

15. Assistance for GSIS Retirement Claims

To facilitate payment of GSIS Retirement Claims of Regular and Casual employees for government services

Office or Division		Human R	esource	Management Offi	ne		
Classification		Complex		gernont On	00		
Type of Transac	tion	G2C					
Who may avail		UEP Personnel					
CHECKLIST O	F REQUIRE	MENTS	NTS WHERE				
DOCUMENTS		NO. OF COPIES	TO SECURE				
Duly Accomplis Form for Retireme	ent Claims	6 copies	GSIS at	nd Accomplished	The state of the s		
Duly Accomplishe Form	ed Request	1 сору	Human	Resource Manag	gement Office and		
Service Record		6 copies	Human	Resource Manage	ement Office		
Endorsement to GSIS		2 copies	Human Resource Management Office Human Resource Management Office Office of the University President				
CLIENT STEPS	ACTIO	AGENCY ACTIONS		PROCESSING TIME	PERSON RESPONSIBLE		
1. Client submits accomplished GSIS Form and HRMO Request Form for GSIS Retirement Claims to the HRMO.	receives reviews	1 HRMO Staff receives and reviews the documents.		15 minutes	Rowena T, Baena Senior Admin. Asst. II (HRMO)		
	1.2The State ensures complete document needed to claim an processe same for endorser the HRM	eness of nts for the d es the the ment by	None	3 days	Rowena T. Baena Senior Admin. Asst. II (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO		

Gordo Admin. Asst. III (HRMO)	
	(HRMO)

	CLIENT	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	I. Client submits all pertinent documents for application/ renewal of contract to the Office of the University President.	1.1 Staff of the Office of the University President receives and reviews the documents and forwards it to the Budget Office for funding.	None		(Office of the University President)
		1.2 Budget Office returns the documents to the Office of the University President for endorsement.	None		(Budget Office)
		1.3 Staff of the Office of the University President receives the documents and the University President endorses it to the HRMO for action.	None		(Office of the University President)
		1.4HRMO Staff receives, reviews and ensures the completeness of the documents transmitted from the Office of the University President, prepares the Contract and processes the same for the endorsement by the HRMO.	None	1 day	Zaira B. Roque Admin. Aide (HRMO) Joel E. Custorio Admin. Aide III (HRMO) Roque A. Irader Supervising Administrative Officer / HRMO (HRMO)
	Client secures copy of contract from the	The HRMO Staff releases the contract to the Client for	None	5 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)

HRMO Staff for Client's and Supervisor's signature.	signature and processing.			
3. Client submits documents to the Budget Office for signature.	3.1 The Budget Office Staff receives the documents and processes the same for the signature of the Budget Officer and forwards the documents to the Office of the University President for approval.	None		(Budget Office)
	3.2The University President approves the contract and forwards the documents to the HRMO.	None		(Office of the University President)
	3.3 HRMO Staff receives and checks completeness of contract and files the approved contract.	None	5 minutes	Zaira B. Roque Admin. Aide (HRMO) Joel E. Custorio Admin. Aide III (HRMO)
4. Client secures copy of the approved contract from the HRMO.	4.1 HRMO Staff releases the approved contract to Client and files HRMO copy accordingly.	None	5 minutes	Zaira B. Roque Admin. Aide (HRMO)
	Total	None	1 day and 15 minutes	

	Total	None	2 hours and 10 minutes	
secures copy of documents from the HRMO Staff.	2. The HRMO Staff provides personal copy of the documents to the Client and the other copies for the HRMO files.	None	5 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO)
2. Client	1.7HRMO Staff receives the documents and files them accordingly.	None	1 hour	Sylvio E. Pepito Admin. Asst. II (HRMO)
	1.6 Documents reviewed and approved are transmitted back to the HRMO.	None		(Office of the University President)
	1.5 The Staff forwards the documents to the Office of the University President, for approval.	None	5 minutes	Sylvio E. Pepito Admin. Asst. II (HRMO)
	completeness of the documents transmitted from the Office of the University President, prepares the Special Order and processes the same for the endorsement by the HRMO.			

20. Preparation of Office Orders, Special Orders, and Memoranda

To facilitate preparation of office orders, special orders and memoranda

Office or Divisio	on	Human R	lesource l	Management Offi	ne ne		
Classification		Complex					
Type of Transac	tion	G2C					
Who may avail		Student Assistant					
DOCUMENTS		NO. OF COPIES	WHERE				
		1 сору					
CLIENT STEPS	AGENCY ACTIONS 1.1 Staff of the Office of the University President receives and reviews the documents and forwards it to the Budget Office for funding.		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Client submits all pertinent documents for application/ renewal of contract to the Office of the University President.			None		(Office of the University President)		
	1.2 Budget Office returns the documents to the Office of the University President for endorsement.	None		(Budget Office)			
	1.3 Staff of the Office of University President receives document the Universident endorses HRMO for the Universident endorses the Universident endorse endorse the Universident endorse endor	the by the the ots and ersity t it to the or action.	None		(Office of the University President)		
	1.4HRMO S receives, and ensu complete the docur	taff reviews res the ness of	None	1 hour	Sylvio E. Pepito Admin. Asst. II (HRMO)		

Who may avail	OF DEGLES	UEP Per	sonnel			
	CHECKLIST OF REQUIRE		-	WHER	E	
		NO. OF COPIES	TO SECURE			
Performance Targets Performance Actual Accomplishment		3 copies	Human Resource Management Office			
		3 copies	Human	Resource Manag	gement Office	
CLIENT STEPS	TO THE PART OF THE		TO BE	PROCESSING TIME	PERSON RESPONSIBLE	
1. Office/Unit submits the bound copies of the accomplished Performance Targets and/or Performance Actual Accomplishments as scheduled.		Staff None s and s the	10 minutes per IPCR			
	Office of Presider Administ and Fina PMT Chaprocessi	s the ints to the f the Vice nt for tration ance / air for	to the Vice or ion e / for	5 minutes	Precious Jade R. Villegas Admin. Asst. II (HRMO)	
	of the IP with the	s review CRs PMT.	None	15 minutes per IPCR	Precious Jade R. Villegas Admin. Asst. II (HRMO)	
	1.4 IPCRs re and appr are trans back to t HRMO.	roved smitted he	None		(Office of the Vice President for Administration and Finance / PMT Chair)	
OF.	1.5 HRMO S receives documer files then according	the nts and n gly.	None	3 minutes	Precious Jade R. Villegas Admin. Asst. II (HRMO)	
Client secures copy of reviewed	The HRM provides personal		None	5 minutes	Precious Jade R. Villegas Admin, Asst. II	

and approved IPCR from the HRMO Staff.	the IPCR to the Client and the other copies for the HRMO and PMT files.			(HRMO)
	Total	None	38 inutes	

22. Recruitment, Selection and Placement Services

Recruitment of Personnel for both promotional and new entrants appointee shall be based on their relative qualifications and competence to perform the duties and responsibilities of the positions

Office or Divisio	n	Human R	esource	Management Offic	ce		
Classification		Complex		3			
Type of Transac	tion	G2C	G2C				
Who may avail	60-10-10-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00-10-00	External a	External and Internal Clients				
CHECKLIST O	F REQUIRE	MENTS		WHERE TO S	FCURE		
DOCUMENTS		NO. OF COPIES	WHERE TO SECORE				
Application Letter		1 copy	To be a	ccomplished by cl	ient		
Transcript of Reco	ords	1 copy	To be a	ccomplished by cl	ient		
Diploma		1 copy	To be a	ccomplished by cl	ient		
Personal Data Sh		3 copies	To be a	complished by C	lient		
Certificate of employment / Service Record (from previous employer, if applicable)		1 copy	To be accomplished by Client To be accomplished by client				
Performance Rating from previous employment		1 сору	To be accomplished by client				
CLIENT STEPS	AGENCY		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Applicant submits application letter at the Office of the University President or via email provided.	applicat of the	f the ity int s or prints ion letter internal its and s the the ity it for	None		(Office of the University President)		

	1.2 The University President forwards the documents to the HRMO for appropriate action.	None		(Office of the University President)
	1.3 The HRMO Staff receives, reviews and ensures the completeness of the documents transmitted from the Office of the University President, conducts initial screening of the applicant's documents to determine who are qualified to undergo the next assessment phase.	None	10 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
 Applicant receives notification via email or text message for the pre- evaluation examination by the HRMO. 	2. HR interprets the result of the psychological test conducted by the Guidance Office and submits the interpretation to the members of HRMPSB one week after the conduct of the test.	None	30 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
 Applicant prepares the needed documents for an interview. 	3.1 Checks the completeness of the documents for an interview.	None	20 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
	3.2 Informs the applicant as to the schedule of the online interview.	None	10 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)

 Applicant from time to time checks the website of the University for them to be aware of the schedule for the online interview. 		None	30 minutes	HRMPSB (UEP)
	4.2 Informs the applicant via online for the preparation of an employment / sends letter of information to non-selected applicants.	None	10 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
 Applicant receives notification for employment/i nformation as to non- selected applicant. 	5. Requires qualified applicant to report to HRMO for further instruction and gets copies of required documents for employment purposes.	None	1 day	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
S. Applicant secures documents for employment from HRMO and submits the same upon completion.	6.1 Checks the veracity and authenticity of the documents and completeness of required documents.	None	10 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
	6.2 Prepares appointment papers for approval of the University President and submits the same to the CSC for validation and to the Board of	None	5 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO) Sylvio E. Pepito Admin. Asst. II (HRMO)

		Total	None	2 days, 2 hours and 10 minutes	
8.	Newly hired employee attends an orientation.	8. Conducts an orientation of the newly hired employees through the Learning and Development Unit of the University.	None	1 day	UEP Key Officials (UEP)
7.	employee proceeds to the HRMO and to respective department/ college/unit for announcements regarding the tasks.	7. Informs the newly hired employees as to the first day of service and other information.	None	10 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
		6.3 Advises applicant to report to the HRMO for further instructions.	None	5 minutes	Ariel Kary C. Gordo Admin. Asst. III (HRMO)
		Regents for confirmation/ approval.			

Request for Copy of Records

- I Required documents -
 - > Fills-in request form
- II Schedule of availability of service -
 - Monday-Friday 7:30-11:30 AM/1:00-5:00 PM
- III Service Fee -
 - > None
- IV Who may avail -
 - > Faculty and Employees
- IV Steps to avail services:

Step	Applicant/Client	Office Activity	Duration	Person-In- Charge
		SIMPLE TRANSACTIONS		
1.	Fill-in & sign a request form listing down the needed documents	Provide the request form	3 mins	Mr. James Bianes
3.	Submit the approved/signed request form to the staff in-	Retrieve/locate the requested docs and photocopy the same	5-10 mins	Ms Maresiel Ultra/Rowel Broniola
	charge	Authenticate said docs	2 mins	L.Merida - SAO

Request for Copy of Records

- I Required documents -
 - Letter request/Fills-in request form
 - > Valid proof of identification or authorization
- Il Schedule of availability of service -
 - Monday-Friday 7:30-11:30 AM/1:00-5:00 PM
- III Service Fee -
 - > depends on the documents being requested
- IV Who may avail -
 - > Faculty, Employees, Students & Alumni
- IV Steps to avail services:

Step	Applicant/Client	Office Activity	Durati on	Person-In-Charge
	0	OMPLEX TRANSACTIONS		
1.	Fill-in completely, legibly &	Provide the FOI Form I	3 mins	Mr. James Bianes/ M. Ultra/R. Broniola
	sign a request form listing down the needed documents	Sign & indorse request (FOI Form 2) to the office/unit/college who can provide the information needed	3 mins	L.G. Merida SAO
2.	Proceed & submit the approved/signed request form to the staff in-charge of the office/unit/dept./ Colleges where the requested information/document is available.	Receives the requests from the bearer/client.		Office/unit/department College sec/staff
3.	Wait for the instructions from the office staff.	Give instruction to the clientile to claim the requested		Office/unit/department College sec/staff

		documents at the Records Office.		
		Locate/retrieve the requested documents from the files & recopy/photocopy the same.	10-15 mins	Office/unit/department/ College sec/staff
		Certifies the requested docs & forward it to the RO for release	2 mins	Office/unit/department Head/ College Dean/staff
4.	Receive the requested documents	Record & release the requested documents	3 mins	M. Ultra/ L. G. Merida

Request for Copy of Records/Information from the University Pursuant to the Freedom of Information

- Required documents -
 - > Written request with contact information of the requesting party.
 - > Valid proof of identification or authorization
- II Schedule of availability of service -
 - Monday-Friday 7:30-11:30 AM/1:00-5:00 PM
- III Service Fee -
 - > depends on the documents being requested
- IV Who may avail -
 - Stakeholders/other agencies
- IV Steps to avail services:

Step	Applicant/Client	Office Activity	Durati on	Person-In-Charge
	HIGHL	Y TECHNICAL TRANSACTIO	NS	
		Provide reasonable assistance to the requesting party/ies to comply with the request requirements.	2 mins	L.G. Merida SAO
1.	down the needed documents & state reason/purpose of	Initial evaluation & determination of the request whether it fall under any exceptions under existing laws.	3 mins	L.G. Merida SAO
	the request.	The request shall be stamped by the receiving office staff indicating his/her signature & date of receipt & a copy thereof furnished to the requesting party.	2 mins	J. Bianes
2.	Fills-in/accomplish FOI Form	Indorse the same using FOI Form 2 to the Office of the President for approval & returned to the RO.		L.G. Merida SAO

		Furnish a copy of the approved request the concerned office in the Univ. where requested information shall come from.	Concerned Office
3.	Receive the requested documents	The requested info shall be forwarded by the concerned office to the RO for release to the requesting party & notify for the availability of the request.	M. Ultra

Note: The UEP RO shall respond to a request fully compliant with the requirements as soon as practicable but not exceeding **fifteen (15) days** from the receipt thereof. The response refers to the decision of the office to grant or deny access to the information requested

The period to respond may be extended whenever the information requested requires extensive search of the government office's records facilities, examination of voluminous records, the occurrence of fortuitous events or analogue cases. The office shall notify the person making the request of such extension, setting forth the reasons for the extension. In no case shall the extension go beyond **twenty (20) working days** from the end of the original period, unless exceptional circumstances warrant a longer period.

Once a decision is made to grant the request, the person making such request shall be notified of such decision and directed to pay the required fees.

In case the request for information is denied, wholly or partially, the RO shall soon as practicable and within fifteen (15) working days from the receipt of the request, notify the requesting party of the denial in writing. The notice shall clearly set forth the ground/s and the circumstance on which the denial is base.

Denial of any request for access to information may be appealed to person or office next higher in the authority, provided, that the written appeal must be filed by the same person making the request within fifteen (15) working days from the notice of denial or from the lapse of the relevant period to respond to the request. The appeal be decided by the person or office next higher in authority within thirty (30) working days from the filing of the said letter appeal. Failure of such person or office to decide within the afore-stated period shall be deemed a denial of the appeal. Upon exhaustion of administrative appeal remedies, the requesting party may file the appropriate case in the proper courts in accordance with the Rules of Court.

Documents that could be treated as subject of the Freedom of Information pursuant to Executive Order No. 2, series 2016.

- 1. Service Records
- Special Order
- 3. Office Order
- 4. Memorandum Order
- 5. Administrative Order
- 6. Statement of Assets Liabilities and Networth
- 7. Clearance
- 8. 201 / 202 Files

includes:

- a. Appointments
- b. Notice of Salary Adjustment
- c. Notice of Step Increment
- d. Medical Certificate for new entrance to government
- e. Minutes for FSSB/ASB proceedings
- f. Resolution
- g. Position Description Form
- h. Personal Data Sheet
- i. Special Order (designation)
- j. Service Records
- 9. MOA (between UEP and other Agencies)
- 10. MOA (Housing)
- 11. Annual Reports
- 12. Performance Appraisal Reports / Individual Performance Commitment Review
- 13. Minutes of BOR Meeting

Prepared by:

(SGD) LYRA G. MERIDA SAO / Records Officer IV Security Measures for Students, Personnel and Visitors

Office or Division	Office of the Secu	Office of the Security Force		
Who may avail:	y avail: Students, personnel and other stakeholders			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Visitor's ID		UV-928/94 - 1-10009-96750		
Visitor's Log Sheet (1 copy)	UEP Security Force		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. UEP students, personnel and visitors/guest enter at the Administration Building Gate following and observing standard health protocols, body temperature scan, disinfects and handwashing.	1.1 Security Guards check the Identification Card. 1.2 Check for prohibited drugs, guns and deadly weapons and person/s found in possession of these shall not be allowed to enter the premises. 1.3 Immediately call the police through their hotline of such security concern.	None	3 minutes	Security Guard on duty
2. Visitors/guest register at the guard house	2.1 Require visitors/guests to fill out completely the COVID 19 Health Declaration form and individual visitors/guests' log sheet reflecting the time of arrival in the campus. 2.2 Require visitors to leave their personal valid IDs in exchange of a visitor's ID	None	5 minutes	Security Guard on duty Visitors/Guests
 Request for assistance of the route/way or to accompany visitor to the office/unit to be visited or transacted with. 	HE I POT 없는 경식하여 여러움이 1997년 4월 1일	None	5 minutes	Security Guard on duty Visitors/Guests
Claim personal IDs.	Security guards on duty retrieve the visitors' ID and return the personal ID of the visitors.	None	1 minute	Security Guard on duty Visitors/Guests
5. Security guards submit accomplished log sheet to the Security Office		None	2 minutes	Chief Security Officer Security Guard on duty



Republic of the Philippines UNIVERSITY OF EASTERN PHILIPPINES University Town, Catarman Northern Samar

PROCUREMENT UNIT BAC SECRETARIAT OFFICE

External Services

1. Sale of Bidding Services

The service provides the suppliers and the contractors on the process on how to acquire Bidding Documents.

Office or Division:	Procurement Unit -	BAC Secretariat O	ffice	
Classification:	Simple (up to 3 days	6)		=======================================
Type of Transaction	G2B - Government	to Business Entity/	ies	
Who may avail:	All (if any citizen is e	eligible)		
	REQUIREMENTS		HERE TO SECUE	RE
Bidding Documents (2	2 copies)	BAC Secretariat Division, Procurement Office and PHILGEPS		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all requirements and present all original copies. 	The BAC Secretariat shall receive the letter of intent from prospective Bidders.	None	5 minutes	BAC Secretariat Staff Procurement unit
	2. The BAC Secretariat will assess the payment.	More than 1M up to 5M = 5,000.00 More than 5M up to 10M = 10,000.00 More than 10M up to 50M = 25,000.00 More than 50M up to 500M = 50,000.00 More 500M = 75,000.00	5 minutes	BAC Secretaria Staff Procurement unit
	The Contractor shall pay the fee at the Cashiers Office.	More than 1M up to 5M = Php 5,000.00	5 minutes	Cashiers Office

	More than 5M up to 10M = Php 10,000.00 More than 10M up to 50M = Php 25,000.00 More than 50M up to 500M = Php 50,000.00 More 500M = Php 75,000.00		
4. The BAC Shall require the prospective Bidder/Supplier a photocopy of his/her official receipt and issue complete set of bidding documents	None	5 minutes	BAC Secretariat Staff Procurement unit
TOTAL:	(Total fees to be paid will depend on the equivalent amount of allotted budget stated on the table above)	0 day/s, 0 hour/s, 20 minutes	

2. Canvassing of Request

The service provides information on how canvasser of UEP BAC Secretariat distributes/retrieves Request of Quotation on any eligible supplier or contractor,

Office or Division:	Procurement Unit – BAC Secretariat Office			
Classification:	Highly Technical (7 days to 20 days)			
Type of Transaction:	G2B - Government	to Business Entity/	ies	
Who may avail:	All (if any citizen is e	eligible)		
CHECKLIST OF F	REQUIREMENTS	٧	VHERE TO SECUR	RE
Request for Quotation (3 copies)		BAC Secretariat	Division, Procurem	ent Office
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Browse Request for Quotation with attach supporting documents on Philoeps	The BAC Secretariat shall post the Request of Quotation at the Philgeps with ABC above Php 50,000.	None	3 to 5 days	BAC Secretariat Staff

2. Receive Request for Quotation with attach supporting documents.	Distribute RFQ to all eligible contractors/supp- Liers	None	1 to 3 days	BAC Secretariat Staff
	The Canvassing Staff shall retrieve all RFQ distributed to eligible contractors/supp Liers.	None	1 hour	BAC Secretariat Staff
	TOTAL:	None	8 days, 1 hour, and 0 minute/s	

1. Preparation and Submission of Annual Procurement Plan (APP)

The services as required by the law to offices and colleges to submit their Project Procurement Management Plan for the applicable year to be included in the Annual Procurement Plan of the University.

Office or Division:	Procurement Unit – Br	Procurement Unit – BAC Secretariat Office			
Classification:	Highly Technical (7 da	Highly Technical (7 days to 20 days)			
Type of Transaction	: G2G - Government to	G2G – Government to Government			
Who may avail:	Residents only	- ARUS IVIN CUAIRE			
CHECKLIST O	FREQUIREMENTS	V	VHERE TO SECU	RE	
Project Procurement Form (3 copies)	and Management Plan	BAC Secretaria	t Division, Procure	ment Office	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Submit all the requirements and present all original copies	The BAC Secretariat shall receive and logged the approved PPMP of each Offices/Unit/Colleges of the University.	None	2 months	BAC Secretariat Staff	
	 The BAC Secretariat will evaluate PPMP for each units and offices/colleges. 	None	1 day	BAC Secretariat Staff	
	The BAC Secretariat shall consolidate the PPMP in each Offices/Unit/Colleges for the submission of Annual Procurement Plan (APP-CSE) Common Supplies and Equipment.	None	1 month	BAC Secretariat Staff	
	The BAC Secretariat shall forward the APP-CSE to the BAC	None	1 day	BAC Secretaria Staff	

Chairman for verification. 5. The BAC Secretariat will forward the APP to the Office of the President for the approval.	None	1 day	BAC Secretariat Staff
TOTAL:	None	3 months and 3 days	

1. Procurement Monitoring

Document used to record and monitor all the procurement activities of the University/Procurement entity and submitted to the BAC.

Office or Division:	Procurement Unit – B/	Procurement Unit – BAC Secretariat Office			
Classification:	Complex				
Type of Transaction					
Who may avail:		BAC Secretariat Office			
CHECKLIST OF REQUIREMENTS		V	WHERE TO SECU	RE	
Purchase Request (3 copies) PPMP (3 copies)		BAC Secretaria	t		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
The Office of the President forward Approved Purchase Request (PR) with Approved PPMP or Annual Procurement Plan	1.1 Receives Approved PPMP or Annual Procurement Plan (APP) and Approved Purchase Request (PR) from the Office of the President (OP)	None	5 minutes	BAC Secretariat Staff	
	1.2 Logged the Incoming Approved Purchase Request (PR).	None	5 minutes	BAC Secretarial Staff	
	1.3 Forwarded to Supply office for the Preparation of Agency Procurement Request (APR)	None	5 minutes	BAC Secretariat Staff	
	1.4 Preparation of BAC Resolution	None	15 minutes	BAC Secretaria Staff	
	 1.5 Assist for the Signature of the BAC Members. 		30 minutes	BAC Secretaria Staff	
	 1.6 Records and forward the BAC Resolution to the Office of the 	None	15 minutes	BAC Secretaria Staff	

President for Approval.			
1.7 Records, prepares and facilitate Request for Quotation (RFQ) signatories.	None	15 minutes	BAC Secretariat Staff
1.8 Serves and retrieves RFQ to 3 qualified (PHILGEPS registered) Suppliers.	None	2 days	BAC Secretariat Staff
1.9 Collects and Records RFQ for BAC Opening and facilitates signing of RFQ.	None	1 day	BAC Secretariat Staff
1.10 Prepared Semiannually and Annually Procurement Monitoring chart for the Submission of the BAC.	None	1 day	BAC Secretariat Staff
TOTAL	None	4 days and 1 hour and 30 minutes.	

2. PHILGEPS Website Posting, Virtual Store Website and/or Government Procurement Policy Board (GPPB) Online Portal

To post all procurement notices and awards with Approved Budget for the Contract (ABC) above PHP 50,000 as approved for the RA 9184 and its IRR and other relevant documents; regardless of amount for the GPPB Online Portal.

Office or Division:	Procurement Unit – B/	Procurement Unit – BAC Secretariat Office			
Classification:	Complex	Complex			
Type of Transaction:	G2C and G2B				
Who may avail:	End-users, BAC and F	rocuring Entity			
CHECKLIST OF	REQUIREMENTS		WHERE TO SECU	RE	
Request for Quotation BAC Resolution/ Abstr Proceed APP-Non CSE, and A	13.	BAC Secretaria	t		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. The Office of the President forward Approved Purchase Request (PR) with Approved PPMP or Annual	1.1 Post to PHILGEPS Websites Request for Quotation (RFQ), Notice of Award, BAC Resolution/ Abstract of Bids,	None	5 Days	BAC Secretariat Staff	

Procurement Plan	Notice to Proceed and APP Non-CSE, and APP CSE for GPPB Online Portal			
	TOTAL	None	5 days	

3. Abstract of Quotations

Abstract of Quotation is the document used in the opening of Request for Quotation (RFQ)/Bid Documents by the BAC which certify the correctness of abstract and all bids with the Lowest Calculated Responsive Bid (LCRB) suppliers and recommend Approval to the Head of Agency for award of the contract in favor of the winning bidders.

Office or Division:	Procurement Unit – BA	Procurement Unit – BAC Secretariat Office			
Classification:	Simple				
Type of Transaction					
Who may avail:		End-users, Suppliers and BAC Secretariat Office			
CHECKLIST OF REQUIREMENTS		1	WHERE TO SECU	RE	
Mayors Permit/Busine			the Clients/Bidders		
Income/Business Tax	Return (1 copy)	Accomplish by	the Clients/Bidders	3	
PhilGEPS Registratio	n Number (1 copy)	Accomplish by	the Clients/Bidders	3	
Omnibus Sworn state	ment (1 copy)	Accomplish by	the Clients/Bidders	3	
Professional License/ (Consulting Services		Accomplish by	the Clients/Bidders	3	
PCAB License (infra)	(1 copy)	Accomplish by	the Clients/Bidder:	3	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
The Canvasser submit the RFQs to the BAC	1.1 Receives the RFQ's from the Canvasser.	None 1 day	BAC Secretariat Office Staff		
Secretariat Office.	1.2 Validates the RFQs according to the completeness of the requirements.				
	1.3 Submit to the BAC for the Opening of RFQ.				
	TOTAL	None	1 Day		

4. Notice of Award (NOA)

Notice of Award for the Winning Bidders/Suppliers

Office or Division:	Procurement Unit – BAC Secretariat Office
Classification:	Complex
Type of Transaction:	G2C

Who may avail: CHECKLIST OF	Procuring entity REQUIREMENTS	V	WHERE TO SECU	RE
	(RFQ), Notice of Award, ract of Bids, Notice to	BAC Secretaria		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
The BAC opens the RFQ's and forward it to the BAC Secretariat	 1.1 Creates Abstract of Bids and Assist for the signatory of BAC Members. 	None	2 Days	BAC Secretariat Staff
Office for the Creation of RFQ Abstract of Bids.	1.2 Preparation of Notice of Award for the Approval for the President and assist Signatory of conforme to the winning suppliers/bidders.	None	30 minutes	
	1.3 Forward the Notice of Award and it's document to the Supply Office,	None	10 minutes	Supply Officer
	TOTAL	None	2 days and 40 minutes	

1. Purchase Request/ Job Order/ APR

Preparation of Purchase Request/ Job Order/ APR

Office or Division:	Supply Management Office				
Classification:	Complex				
Type of Transaction:	G2C				
Who may avail:	End User, BAC and P	rocuring En		nunc	
CHECKLIST OF RE	A STATE OF THE STA	-	WHERE TO SE	UUKE	
Purchase Request (PR) (3	copies)	Supply Management Office Supply Management Office			
Job Order (JO) (3 copies)					
CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
The end user submits Purchase Request (PR)/ Job Order with approved Project Procurement Management Plan (PPMP) or Annual Procurement Program (APP)	1.1 Receives PR/JO with approved PPMP or APP from end-user with soft copy for data capture and indicate PR No. / JO No.	None	5 minutes	Joan M. Yruma Admin Aide (Supply Mgt. Office) Concepcion C. Tafalla Admin Asst. III (Supply Mgt. Office) Magdalen Pahimnayan Admin Aide (Supply Mgt. Office)	
	1.2 Prepare Agency Procurement Request (APR) for DBM	None	15 minutes	Cleofe M. Socorro Admin Asst. II (Supply Mgt. Office)	
	1.3 Serve, Retrieves APR and pick-up supplies procured from PS	None	1 day	Marcel A. Manlangit Admin Officer III (Supply Mngt. Office)	
	Total	None	1 day and 20 minutes		

2. Purchase Order / Contract

Preparation of Purchase Request/ Contract

Office or Division:	Supply Management Office	

Classification:	Complex			
Type of Transaction:	G2C Procuring Entity			
Who may avail:				
CHECKLIST OF RE	ALCOHOLD STREET		WHERE TO SE	CURE
Purchase Order (PO)/ Conf	tract Form (3 copies)	Supply Management Office		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.BAC Secretariat forwards the Abstract and Notice of Award	1.1 Creates/ prepares the Purchase Order/ Contract	None	1 day	Joan M. Yruma Admin Aide (Supply Mgt. Office) Cleofe M. Socorro Admin Asst. II (Supply Mgt. Office) Magdalen Pahimnayan Admin Aide (Supply Mgt. Office)
	1.2 Routes the Po/ Contract for approval of all relevant signatories	None	1 day	Magdalen Pahimnayan Admin Aide (Supply Mgt. Office) Kevin Sison Admin Aide (Supply Mgt. Office)
	Total	None	2 days	

3. Confirmation of Purchase Order / Contract

Awarding and Confirmation of Purchase Order/ Contract to supplier who won the contract

Office or Division:	Supply Management Office		
Classification:	Complex		
Type of Transaction:	G2C		
Who may avail:	End User, BAC and Procuring Entity		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
Purchase Order (PO)/ Contract Form (3 copies)		Supply Management Office	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Received, confirmed and appropriately signs the PO/Contract	1.1 Serve the PO/ Contract to the Winning Bidder	None	1/2 day	Kiven O. Sison Admin Aide (Supply Mgt. Office)
	1.2 Receives signed and accomplished form and files them appropriately	None	1/2 day	Supply Officer
	Total	None	1 day	

4. Release of Supplies/ Materials/ Equipment

The process involves the release of supplies, materials and equipment as per request from the faculty, non-teaching employees and students. Includes the release of office supplies, janitorial, electrical, hardware, supplies and materials.

Office or Division:	Supply Management Office							
Classification:	Complex	Complex						
Type of Transaction:	G2C	G2C						
Who may svail:	End User, BAC and P	rocuring En						
CHECKLIST OF R	EQUIREMENTS		WHERE TO SE	CURE				
Requisition and Issue Slip	(RIS) (3 copies)		nagement Office					
Purchase Request (PR) (3 copies)	and the second first and the first of the second	nagement Office					
Acknowledgement Receipt	ot (3 copies)		inagement Office/ Pr	roperty Office				
Inventory Custodian Slip	3 copies)	Supply Ma	inagement Office					
CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE				
Supplier, following necessary health protocols, deliveries items/ materials/ equipment with the PO served	1.1Checks and evaluate the items/ materials/ equipment delivered in conformity to the specifications found on the PO	None	4 days	Supply Officer Inspectorate Team				
	1.3 Supplies Office and Inspectorate Team signs the delivery receipt	None		Supply Officer Inspectorate Team				
	1.3 The assigned personnel prepare	None		Marcel A. Manlangit				

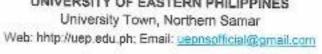
	Inspection and Acceptance Report			Joji Delorino Melchor Capawing
	1.4 The Supply Officer and Inspectorate Team signs the Inspection and Acceptance Report (4 copies)			Supply Officer Inspectorate Team
	1.5 Assigned personnel prepared in 4 copies the following documents: -Requisition and Issue Slip (RIS) -Property Acknowledgeme nt Receipt (PAR) -Inventory Custodian Slip (ICS)			Marcel A. Manlangit Joji Delorino Melchor Capawing Supply Office Personnel
End user/ receives and check the delivered items based on the given specifications and signs RIS, PAR or ICS	2.1 Delivers the items/ materials/ equipment to end user and let them sign the RIS, PAR or ICS			Marcel Manlangit Melchor Capawing
	2.2 Supply Office received signed and accomplished forms from end user and assign control number			Marcel A. Manlangit Joji Delorino Melchor Capawing
	2.3 Assigned personnel prepares voucher for payment			Cleofe M. Socorro Joan M. Yruma
Note: Total number of hours is the maximum time per transaction, it may lessen depending to the member of items to be released	Total	None	4 days	

1. Physical Inventory

Office or Division:	Property Management Office						
Classification:	Complex						
Type of Transaction:	G2C	G2C					
Who may avail:	Units/ Offices and Col	leges Perso	nnel	Valle College			
CHECKLIST OF F	EQUIREMENTS		WHERE TO SE	CURE			
Inventory and Inspection	Report	Property N	Nanagement Office				
Property Acknowledgeme		Property N	/lanagement Office				
Acknowledgement Receip		Property N	lanagement Office				
Physical Inventory		Property N	lanagement Office				
CLIENT STEPS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE				
3. Request for Condemnation	1.1 Prepares Inventory and Inspection Report for Unser	None	5 minutes	Joan M. Yruma Admin Aide (Supply Mgt. Office) Concepcion C. Tafalla Admin Asst. III (Supply Mgt. Office) Magdalen Pahimnayan Admin Aide (Supply Mgt. Office)			
	3.1 Prepare Agency Procurement Request (APR) for DBM	None	15 minutes	Cleofe M. Socorro Admin Asst. II (Supply Mgt. Office)			
	1.3 Serve, Retrieves APR and pick-up supplies procured from PS	None	1 day	Marcel A. Manlangit Admin Officer III (Supply Mngt. Office)			
	Total	None	1 day and 20 minutes				



ADMINISTRATIVE SERVICES DIVISION





Property Management Office

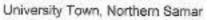
PHYSICAL INVENTORY: UNITS/OFFICES AND COLLEGES

Office or Division:	-	PROPE	RTY MANA	AGEMENT OF	FICE	
Classification:			Con	plex		
Type of Transaction:			G2C			
Who may Avail:			Personnel			
CHECKLIST	OF REQUI	REMENTS		WHERE TO	SECURE	
nventory and Inspection Report			PROF	ERTY MANAG	GEMENT OFFICE	
Property Acknowlegment R	eceipt		The second second second		GEMENT OFFICE	
Acknowlegment Receipt	100		PROF	ERTY MANAG	GEMENT OFFICE	
Physical Inventory			PROF	ERTY MANAG	GEMENT OFFICE	
CLIENT STEPS AGENCY ACTIONS		FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE		
Request for Condemnation		es Inventory and Inspection Unserviceable Property.	None	20 minutes	Lilibeth O. Acebuche OIC, Property Office	
	V3 - 100 - 1	s Serviceable iceable to be sold or raged.	None	30 minutes	Engr. Constantine F. Merid Property Inspector	
	9.555	es Inventory and nspection Report.	None	5 minutes	Dr. Cherry I. Ultra University President	
	1.4 Cancel: Acknow	s Property /ledgment Receipt (PAR)	None	2minutes	Lilibeth O. Acebuche OIC, Property Office	
		s owner's copy els PAR and I&I Report.	None		Concerned Employee/s	
	7,000	Unserviceable properties the storage Room.	None	20 minutes	Mark Lester C. Cho JO Property Office	

Prepared by:

LHUBETH O. ACEBUCHE OIC, Property Management Office









ADMINISTRATIVE SERVICES DIVISION Property Management Office

ISSUANCE OF PROPERTY ACKNOWLEDGEMENT RECEIPT (PAR)

Office or Division:	CONTRACT OF STREET	PROPE	RTY MANA	AGEMENT OFF	ICE	
Classification:			Complex			
Type of Transaction:	-		· G2C			
Who may Avail:	E STATE		Perso	onnel		
CHECKLIST	CHECKLIST OF REQUIREMENTS			WHERE TO	SECURE	
Inventory and Inspection Re	eport		PROP		EMENT OFFICE	
Property Acknowledgment I	The state of the s				EMENT OFFICE	
Acknowledgment Receipt	27.27.27.2				EMENT OFFICE	
Physical Inventory				and the second s	EMENT OFFICE	
CLIENT STEPS			FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE	
Property Acknowledgment Receipt (PAR)	2.1 Receives pertinent documents from Supply Office.		None	2minutes	Mark Lester C. Cho	
2	2.2 Checks	the supporting documents	None	5 minutes	Lilibeth O. Acebuche OIC, Propoerty Office	
		ne y Acknowledgment Receipt (flivered item is in good condi	5-10-10-10-10-10-10-10-10-10-10-10-10-10-	I minute	Lilibeth O. Acebuche OIC, Proposity Office	
		PAR for their vidual Folden/Storage.	None	2minutes	Mark Lester C. Cho	
	2.5 Provide		None	-	Concerned Employee/s	

Prepared by:

LHIBETH O. ACEBUCHE OIC. Property Management Office





University Town, Northern Samar Web: hhtp://uep.edu.ph; Email: uepnsofficial@gmail.com

ADMINISTRATIVE SERVICES DIVISION Property Management Office

PROCESSES INVENTORY AND INSPECTION REPORT

			102			
Classification: Type of Transaction:		PERTY MANAGEMENT OFFICE Complex				
Who may Avail:			G2C			
	Pers	onnel				
OF REQUIREMENTS		and the same of th	SECURE			
eport	PROF					
Receipt						
CLIENT STEPS AGENCY ACTIONS		PROCESSI NG TIME	PERSON RESPONSIBLE			
3.1 Checks Property Acknowledgment Recisp or Memorandum Reciept (MR).	None t (PAR)	2 minutes	Lilibeth O. Acebuche OIC, Property Office			
3.2 Conducts Physical Inventory	None	30 minutes	Anastacia N. Cerbito Mark Lester C. Cho Staff, Property Office			
3.3 Provides New ARE (Acknowledgment Recispt).	None	5minutes	Anastacia N. Cerbito Mark Lester C. Cho			
3.4 Signs the Acknowledgment Receipt.	None	1 Minute	Lilibeth O. Acebuche OIC, Property Office			
3.5 Provides Owner's Copy	None		Concerned Employees/			
	AGENCY ACTIONS 3.1 Checks Property Acknowledgment Recisp or Memorandum Recispt (MR). 3.2 Conducts Physical Inventory 3.3 Provides New ARE (Acknowledgment Recispt). 3.4 Signs the Acknowledgment Receipt.	Receipt PROF Receipt PROF PROF PROF PROF PROF PROF PROF PROF	Receipt PROPERTY MANAGE PROPER			

Prepared by:

LILEBETH O. ACEBUCHE
OIC, Property Management Office

UNIVERSITY SPORTS DEVELOPMENT OFFICE (USDO) Selection of University Varsity athletes and request of services for sports development

This process is intended to guarantee an efficient and ensure easy flow in the selection of university Varsity Athletes and responding to the request of services for sports development.

Office or division	University Sports D	evelopii	ent Onice (oc	50)
lassification	Simple			
ype of transaction	G2C,		District address	
vho may avail	Students, Coaches a	nd other	Stakenoiders	SHEET SHIP WITH HE
The state of the s	SELECTION OF	VARSILI	AIHLEICS	
HECKLIST OF REC	A COLUMN TO THE PARTY OF THE PA	WHERE	TO SECURE	The second of th
lotice of recruitmenthietes Profile For Performance evaluation Team endors Athletes Eligibility For Team endors Athletes Training Mathletes	m (1 copy) ation form (1 copy) ement Form (1 copy) Form (1 Copy)	Universit	y Sports Develo	opment Office(USDO)
(1 copy) CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Recruitment Senior secondary	Send notice for recruitment to university coaches	None	5 minutes	Dick U. Sison Director, USDO USDO Staff
school Student	1.2 Scout potential athletes in the Provincial and EVRAA meet	None	1 week	Dick U. Sison Director. USDO Coaches and Trainor'
	1.3 Gather information of athletes performance in their school	None	30 minutes	Dick U. Sison Director. USDO Coaches and Trainor's
	 1.4 Encourage senior high school student athletes to enroll in the university 	None	30 minutes	Dick U. Sison Director, USDO Coaches and Trainor's
Freshmen College Student in the	2.1 Encourage to join the Varsity Athletes during orientation	None	10 minutes	Dick U. Sison Director, USDO Unit managers and unit coaches
University	2.2 Assist athletes to Present himself/ herself to college/ unit_for a Try-out	None	15 minutes	Dick U. Sison Director. USDO University Coaches and Trainor's

	2.3 Encouraged to Participate actively in the UEPAA Games	None	10 minutes	Dick U. Sison Director. USDO Unit managers and unit coaches	
	2.4 Evaluate performance of athletes	None	30 minutes	Dick U. Sison Director. USDO Coaches and Trainor's	
3. Membership in training pool	3.1 provide and Fill-up Athletes Profile Form	None	10 minutes	Dick U. Sison Director. USDO USDO Staff Coaches and Trainor's	
	3.2 Monitor training attendance	None	15 minutes	Coaches and Trainor's USDO Staff	
	3.3 Training Performance assessment	None	30 minutes	Dick U. Sison Director. USDO Coaches and Trainor's	
Endorsement of core team Members	4.1 Submission of list of core team members	None	5 minutes	Dick U. Sison Director. USDO USDO Staff Coaches and Trainor's	
	4.2 Fill-up and submit eligibility form	None	5 minutes	Dick U. Sison Director, USDO Athletes	
	4,3 Screening and evaluation of the eligibility of athlete	None	20 minutes	Dick U. Sison Director, USDO USDO Staff	
	4.4 Notification of selected Varsity athletes thru Posting of list in Messenger group chats	None	15 minutes	Dick U. Sison Director, USDO USDO Staff Jenelyn Q. Perez, Eugene Hilton P. Cablay Coaches and Trainor's	
	4.5 Participation in Regional/Nationa Competitions	l None	1 week	Dick U, Sison Director, USDO University Administration University Coaches	
	4.6 Joining off-seaso competition/ invitational tournaments	n None	•	Dick U. Sison Director. USDO University Administration University Coaches	

UNIVERSITY SPORTS DEVELOPMENT OFFICE SERVICES

HECKLIST OF RE	QUIREMENTS	WHERE	TO SECURE			
Sports Development Services Request Form (1 copy) Evaluation / Feedback form (1 copy)		University Sports Development Office (USDO)				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
Party/ organization fill up request for	1.1 Determine the request either external or internal	None	5 minutes	Dick U. Sison Director, USDO USDO Staff Coaches and Trainor's		
services form,	1.2 Assess immediately the request for services.	None	3 minutes	Dick U. Sison Director, USDO USDO Staff		
	1.3 Determine the availability of Resources	None	3 minutes	Dick U. Sison Director, USDO USDO Staff		
	1.4 Identify concerned staff, personnel who will be involved in the request o services.		5 minutes	Dick U. Sison Director, USDO		
	1.5 Communicate to the staff/ personnel for their availability and willingness		10 minutes	Dick U. Sison Director, USDO USDO Staff		
Orientation meeting/ briefing	2.1 Meeting with the concerned personnel and requesting part	None	30 minutes	Dick U. Sison Director, USDO Requesting Party Representative		
	2.2 Establish a terms and conditions of services requested	None	20 min utes	Dick U. Sison Director, USDO Requesting Party Representative		
	2.3 Develop a plai for the services	n None	30 minutes	Dick U. Sison Director, USDO		

	requested.			Requesting Party Representative Dick U. Sison
 Approval of the request for services 	Endorse the request for services for approval to higher authorities, if necessary	None	15 minutes	Director, USDO And/or University President
Deliver services	implement the services requested.	None		Dick U. Sison Director, USDO Dick U. Sison
Evaluation of the Services delivered.	Require Requesting party/organization to fill up evaluation and feedback of the services rendered.	None	5 minutes	Director, USDO USDO Staff

CULTURAL AFFAIRS OFFICE

RECRUITMENTOF UNIVERSITY PERFORMING ARTS MEMBERS AND INTERNAL/EXTERNAL REQUESTS FOR PERFORMANCE

The cultural component of the University is handled by the Office of the Director for Cultural Affairs. Under the office is the University Performing Arts Organization, a pool of talented students in the fields of dance, music, visual arts and theater. The organization encourages students to develop and improve their talents and skills and instill among them the pride of our cultural heritage.

To ensure the smooth processing of recruitment of members of the various field of arts and in responding the request for performances in the university-based activities and/or

invitations outside the campus, the process are described below.

Office or division	Cultural Affairs Office (C	AO)					
Classification	Simple						
ype of transaction	G2C						
The state of the s	Students and other Stakeholders ITMENT OF UNIVERSITY PERFORMING ARTS MEMBERS						
RECRUI	TMENT OF UNIVERSITY	PERFOR	WHERE TO	SECTION			
CHECKLIST OF	REQUIREMENTS		MHENETO	SCOUNT			
lotice of Recruitment/Au opy), Recruitment Information Rubrics per Fiel Rondalla, Live Band, Dar Theater Arts Company (Form (1 copy), Artists' To Performance Monitoring	d of Arts - Chorale, nce, Visual Arts, and copy), Membership raining/Practice and	Cultural /	Affairs Office (CAC				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
Visit the UEP Cultural Affairs Office or check the Facebook page of the Office or UPAO Facebook page for inquiries.	1.1 Distribute and/or post fliers for the audition on the bulletin boards of the different colleges, including posts on Facebook pages.	None	15 minutes	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO) UPAO officers and members			
2.1 Secure a recruitment form and fill-out with relevant information. 2.2 Submit the recruitment form with complete information.	2.1 Distribute/release the recruitment form. 2.2 Receive the recruitment form from the interested applicants thru the office.	None	5 minutes 5 minutes	Dr. Mery Lynn E. Verano, Director, Cultural Affair (CAO) UPAO officers and members			
3.1 Submit oneself for the audition	3.1 Conduct series of auditions for the UPAO	None	2 weeks	Dr. Mary Lynn E. Verano, Director,			

(OCBGGIG.	Chorale, Rondalla, Live Band, Dance, Visual Arts and Theater.			Cultural Affair (CAO) UPAO Officers/ Cultural Arts Group
	3.2 Convene the audition committee to assess/evaluate/screen the performances of the applicants.		1 hour	Coordinators and members
	3.3 Release/post results of audition passers on the bulletin boards of the colleges and their Facebook pages.		15 minutes	
3.2 Audition passers orientation	3.4 Conduct a brief orientation among the audition passers regarding their responsibilities and commitment in the promotion of culture and arts.		30 minutes	
Issuance and filling- up of membership form	1	None	5 minutes	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO)
5.1 Attend practice and/or training, rehearsals and workshops.	5.1Conduct practices, rehearsals, training in the different fields of arts. 5.2 Check and monitor the attendance of the performing arts members. 5.3 Facilitate and/or	None	2 hours/day	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO) UPAO Officers/ Cultural Arts Group Coordinators and members Advisers, Trainers, and PASUC Coaches
university-based activities and/or invitations outside the campus.	assist students' performances in the university-based activities and/or invitations outside the campus.			
	REQUEST FO	R PERF	ORMANCE	TO SECURE
	OF REQUIREMENTS	0.1	ral Affairs Office	The state of the s
Internal Performance	Request Form (1 copy), a Request Form (1 copy),	Curu	Ital Allans Cilice	(5,5)

Performance Evaluation		FFFO	PROCESSING	PERSON
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	TIME	RESPONSIBLE
1.1 Secure and fill-out the internal or external request form.	1.1 Release the internal or external request form.	None	5 minutes	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO) Representative of the
1.2 Submit the accomplished internal or external request form.	1.2 Receive the accomplished internal or external request form.			requesting organization, college, or agency.
(Evaluation of the submitted request forms of the client by the director).	2.1 Check the form entry and its conditions. 2.2 Conduct meeting of the concerned cultural arts group with regards to the request.	None	3 days	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO) UPAO Officers/ Cultural Arts Group Coordinators
(Issuance of the approval slip) 2. Receive the	Release copy of approved slip for the internal or external request thru the office or via phone patch.	None	5 minutes	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO)
approved slip. 3. Fill-out the performance evaluation form.	4. Distribute the performance evaluation form to the requesting party. 4.2 Receive the accomplished evaluation form from the requesting party.	None	5 minutes	Dr. Mary Lynn E. Verano, Director, Cultural Affair (CAO) Representative of the requesting organization, college, or agency.

Note: Any authorized representative of the organization, college, and/or agency should secure a performance request form from the Office of the Director for Cultural Affairs two (2) weeks before the requested date of performance.

UEP Business Arcade

 The main service offering of the UEPBA is rental of stall outlets to those newbies or seasoned businessmen. To develop their entrepreneurial opportunity into reality, and taking the risk of unpredictable challenges in the business

UEP Farmers Training Center

Host Social occasions, big events and religion activities.

 Provide accommodation to participants/trainees, guest and visitors during seminars, conferences, training, forum, dialogues and symposium.

 Provide participants /trainees/costumers of equipment during the conduct of the above activities/events.

Serve as an institution area for HRM Students.

UEP Garments and Textile Center:

 Involved students in the operation for knowledge transfer, skills development and related experiential learning.

 Serve as facility for the practicum of students taking up courses related to business and clothing. Also inspire student's interest and develop skills readiness to partake in entrepreneurial activities, in the start -up and management of business venture as skilled professionals after finishing their university degrees.

 Give back to community by employing and/or contracting relevant and highly qualified skilled workers for livelihood development.

 Apply modernize marketing initiatives to peddle the goods to the students; building a good interpersonal relationship with the supplier;

 Applied school and PE uniforms to the students of the different colleges in the university and other clients.

UEP Health Services:

 Medical examinations were conducted to students and employees of the University including athletes and coaches. There services extended which includes consultation and treatment and also served with dental consultation/treatment.

UEP Hostel:

 Provide an efficient services to the customers and stakeholders. Applied school and PE uniforms to the students of the different colleges in the university and other clients.

 Serve and provide as a component of training and exposure of the CBA- HRM students that would imposed or enhanced their knowledge, skills and attitude as required of the course.

UEP ID Production:

 Supply quality identification cards to the student and employees of the University of Eastern Philippines at a cheaper price.

 Serve as a training ground for BS Accountancy and BS Information Technology students in terms of bookkeeping and computer services of the project.

UEP Kapihan:

- Provide nutritious and affordable foods and snacks to the students, employees and clients of Kapihan.
- Provide clean, well ventilated and spacious function hall enough to accommodate the participants.
- Offer reasonable price menu for catering services.
- Serve as a venue for laboratory hands-on training to the UEP students particularly the Home Economics and HE students.

UEP Kiddie Learning Center:

- Provide efficient and effective services to preschoolers.
- Serve as a facility for the would-be teachers of BEED and BEED-HE students.

UEP Ladies Dormitory:

- Function as the primary affordable accommodation service provider for women students in the university.
- Serve as a facility to hands-on practice for the Bachelor of Science in Hotel and Restaurant Management (BSHRM) and Bachelor of Science in Home Economics (BSHE) students in order to enhance their knowledge, skills and attitude as required by their course.
- Generate additional revenue and sustain its operation and finance projects for instruction, research, extension and production.

UEP Sounds

 Serve the university in the cardinal affairs: Investitures rites, graduation rites, flag ceremony, Founding Anniversary.

 Serve as other activities, booking in the UEP Gymnatorium. Serve as a portage of other events such as wedding, recession, birthday etc. Serve and support mostly to students in their social activities.

UEP White Beach Resort and Recreation Center

- Relaxation
- Recreational activities
- The beach being the primary focus for inviting visitors offer a large of services and amenities and typically includes recreational activities.

Prepared by:

VILDA G. DE ASIS

Admin Aide

Noted by:

ASBA Director



Office or Division:	GENDER AND DEVELOPMENT CENTER					
Disselfication: Type of Transaction: Who may avail: CHECKLIST OF R	G2G STUNDENTS/ FACUL EQUIREMENTS	TY/ NON-TE	ACHING PERSON WHERE TO S	NNEL		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
Employee / student presents the request letter and request form	1.1 GADC receives the request letter and request form.	N/A	10 Minutes	GAD Secretary/ clerk		
to GADC	1.2 GADC will have an Interview to the		1 Hour maximum	GAD Focal Person		
Client presents formal written complaints to GADC	2.1 GADC will conduct a meeting with the CODI		1 hour	GAD Focal Person/ CODI Members		
compiaints to GADO	2.2 CODI will recommend to the head of the agency based on the result of investigation.					



UNIVERSITY OF EASTERN PHILIPPINES QUALITY ASSURANCE UNIT

CITIZEN'S CHARTER

PROPOSED COMPREHENSIVE LIST OF GOVERNMENT SERVICES OFFERED

Office or Division	QUALITY ASS	UKANCE	UNIT	nunif		
lassification				file, and		
ype of Transaction	G2C					
Who may avail	Concerned Co	Concerned Colleges and Employees				
CHECKLIST OF	REQUIREMENTS		WHERE IOS	ECURE		
♦ UEP	Employee ID Sovernment ID	۰	UEP Production client from UEP Employee ID yet Any Governmen	has no UEP :		
ALITY C	3046IIIIIIGII 16	FEES	Maria Company Company	PERSON		
CLIENT STEPS	AGENCY ACTION	TO BE PAID	PROCESSING TIME	RESPONSIBLE		
the request form accurately with the assistance of the responsible person.	Acceptance of the request of the client. 1.1 Show the request of the client to QAU Head for approval in releasing the document. 1.2 Photocopy the requested document.	None	10 minutes	QAU Staff		
2. Receipt of requested document and signing in the acknowledgem ent in the logbook. Client fills-up the Customer Satisfaction Feedback Form	Let the Client sign the logbook for the release of document/s. Releasing officer releases the requested documents	None	5 minutes	QAU Staff		
FUIII	Total		15 minutes			

Office or Division	QUALITY A	SURANC	E UNIT	Decarons
Classification	Certificate, of Findings	Technical	ocopy of AACCUI Board Action, an immendations	d Summary
Type of Transaction	G2C		1 Paralman	
Who may avail	Concerned	Colleges	and Employees WHERE TO SE	CLIDE
CHECKLIST OF	REQUIREMENTS		UEP Production	
	Employee ID Sovernment ID		case client from UEP Employee II	JEP has no D yet : Agency
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSI- BLE
Client fills up the request form accurately	Acceptance of the request of the client. 1.1 Show the request of the client to QAU Head for approval in releasing the document. 1.2 Photocopy the requested documents.	None	5 minutes	QAU Staff
2. Receipt of requested document and signing in the acknowledge ment in the logbook. Client fills-up the Customer Satisfaction Feedback	2. Let the Client signs the logbook for the release of document/s. Releasing office releases the requested documents	None	3 minutes	QAU Staff
Form	Non-symmetric and the symmetry of the symmetry		8 minutes	

office or Division	QUALITY ASSI	JRANC	E UNIT	infection	
lassification	Request for the Feedback	е сору	of Customer Sat	ISIACUOII	
ype of Transaction	G2C				
Who may avail	Concerned Co	lleges a	and Employees		
CHECKLIST O	FREQUIREMENTS		WHERE TO		
♦ Letter of the ♦ UEP E	request from the office President imployee ID or Sovernment ID	4	 Office of the Prescription UEP Production case client from UEP Employee Any Government 	n Officer (In n UEP has no e ID yet	
CLIENT STEPS	AGENCY ACTION	FEES		PERSON RESPONSIBLE	
Client gives the checklist of requirements to the QAU Staff and fill up the request form.	checklist checklist of requirements and the request of the client. aff and fill checklist of requirements and the request of the client. 1.1 Show the request of the requirements and the requirements are requirements.	None	5 minutes	QAU Staff	
2. Receipt of requested document and signing in the acknowledge ment in the logbook. Client fills-up the Customer Satisfaction Feedback	Let the Client signs the logbook for the release of document/s. Releasing officer releases the requested documents.	None	3 minutes	QAU Staff	
Form	Total	1	8 minutes		

QUALITY ASS	UKANCEU	NII	OLID Online	
Accreditation	Survey Visi	t of the degree pr	ogram)	
Highly Techni	al Description			
UEP and Cond	cerned Coll	ned College/Degree Program		
REQUIREMENTS		WHERE TO SE	- Mark HED	
ock Online Survey Visit from the he required the online visit such as: ate of Program	AAC	ge who want to ha	litation Survey	
	FEES TO	PROCESSING	PERSON	
	BE PAID	TIME	RESPONSIBLE	
1. The QAU Head writes to the Office of the President on the Mock AACCUP Online accreditation Survey Visit of the Program.	None	1-2 hours	QAU Head	
Prepares a Special Order for the constitution of working committees	None	1-2 hours	QAU Head/staff	
 Submits the prepared SO to the Office of the President for comments and/or approval. 	None	10 minutes	QAU Staff	
Coordinates with the committee chairs	None	1-2 hours	QAU Head/stat	
5. Sets-up the Mock Online	None	1-2 hours	QAU Staff Chair of workin committee	
	Request Expendentiation Highly Technic UEP and Concerned Ock Online Survey Visit from the Survey Visit from the Survey Visit from the Visit such as: ate of Program ance AGENCY ACTION 1. The QAU Head writes to the Office of the President on the Mock AACCUP Online accreditation Survey Visit of the Program. 2. Prepares a Special Order for the constitution of working committees 3. Submits the prepared SO to the Office of the President for comments and/or approval. 4. Coordinates with the committee chairs 5. Sets-up the Mock Online	Request Expert services Accreditation Survey Visit Highly Technical UEP and Concerned Colle REQUIREMENTS from Concerned ock Online Survey Visit from the Ock Online AAC Ock Online Survey Visit from the Office of Program ance AGENCY ACTION 1. The QAU Head writes to the Office of the President on the Mock AACCUP Online accreditation Survey Visit of the Program. 2. Prepares a Special Order for the constitution of working committees 3. Submits the prepared SO to the Office of the President for comments and/or approval. 4. Coordinates with the committee chairs 5. Sets-up the None	UEP and Concerned College/Degree Progra REQUIREMENTS WHERE TO SE	

Total

6 days and 10 minutes

Office or Division Classification	Deguact Eva	QUALITY ASSURANCE UNIT Request Expert services (AACCUP Online Accreditation Survey Visit of the degree program)					
Type of Transaction	Highly Techni	cal					
Who may avail	UEP and Con	cerned Coll	ege/Degree Pro	gram			
CHECKLIST OF	REQUIREMENTS		WHERE TO SE	CURE			
 ❖ Complied all documents for accreditation ❖ Certification ❖ Temp AACO ❖ Confirmation 	Survey Visit the required or the online visit such icate of Program bliance late given by the	Phili	editing Agency of eges and Univers ppines (AACCUP ce of the Universi	ities in the , Inc.)			
CLIENT STEPS	AGENCY	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBL			
1. Client fills up the request form accurately. 1.1 Client signs the logbook and fills up the Customer Satisfaction Feedback form.	1. Inform the clients upon QAU receipt of the notice of schedule of accreditation.	None	5 minutes	QAU Staff			
	2. While waiting for the schedule from AACCUP, the QAU prepares a Special Order for the constitution of working	None	1 day	QAU Staff			
	committees	1	and the same and the same are				

None

3. Submits the

of the

prepared SO to the Office

President for comments and/or approval.

QAU Staff

10 minutes

Coordinates with the committee chairs	None	1 - 2 day	QAU Staff
Sets-up the Online Accreditation	None	1 week	QAU Staff
 Total			d 15 minutes

Office or Division		QUALITY ASSURANCE UNIT				
Classification Request Accredite the degree			scrutin gram)	es (UEP- AACC lizing the compl	UP lance report of	
Type of Transaction	1.	Highly Technic	al			
Who may avail			erned C	ollege/Degree P	rogram	
		QUIREMENTS		WHERE TO	A CONTRACTOR OF THE PARTY OF TH	
 Letter Requirem/Co Documents 	llege	the Concerned		Concerned (Jollege	
CLIENT STEPS			FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Client fills up the request form accurately.	Inform the clients on further instruction when to return the documents to the college.		None	3 minutes	QAU Staff	
	2. The	The QAU Head requests the available Senior Accreditor. Senior Accreditors scrutinize the document The QAU staff consolidate the comment/suggestions of the senior accreditors		1 day	QAU Staff	
	sc			3 – 5 days	UEP-AACCUP Senior accreditor	
	4. TI			1 – 2 days	QAU Staff	
	d	eturn the ocument to the ollege for evision.	None	3 - 5 days	College	

2. The client resubmits the document to the QAU. 3. Client fills-up the Customer Satisfaction Feedback Form and signs the logbook	2. The QAU staff transmits the document to the Office of the President then to AACCUP	None	9 minutes	QAU Staff
IOGDOOK	Total		12 days and 1	2 minutes

Prepared by:

RIC L. GONZAGA. MCE Head, Quality Assurance Unit



University Town, Northern Samar, Philippines Web: http://uep.edu.ph; Email: uepnsofficial@gmail.com

OFFICE OF THE VICE PRESIDENT FOR RESEARCH, DEVELOPMENT, AND EXTENSION

COMPREHENSIVE GOVERNMENT SERVICES OFFERED

1. Recommendation of Project/ Activity Proposal

This procedure describes the simplified transaction process for the approval of project or activity proposal undertaken through the Office of the Vice President for RDE.

Office or Division: Who may avail:	The second secon	JEP pers	of the Vice President for RDE presonnel			
CHECKLIST OF REQUIREMENTS		TS	WHERE TO	SECURE	em tatala di a	
Fully accomplished Project / Activity Proposal Form and other documents required from different offices			Downloadable forms through UEP Website (uep.edu.ph)			
CLIENT STEPS	TEPS AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
The URDS will submit these documents to the Office of the	Reviews and approves the proposal		None	1 day	VP for Research, Development, and Extension (VP RDE)	
VP for RDE 2. Submits documents to the Office of the President	Reviews and approves the proposal		None	1 day	University (Office of the University President)	
Lateral Audit Lateral		Total	None	2 days		

Recommendation of Project/ Activity Proposal – Externally Funded This procedure describes the simplified transaction process for the approval of project or activity proposal (externally funded) undertaken through the Office of the Vice President for RDE.

Office or Division: Who may avail:	The second secon	Office of the Vice President for RDE UEP personnel			
Externally Funded Proposal Form and other docurequired from difference.	oject / ments	WHERE TO SECURE Downloadable forms through UEP Website (uep.edu.ph)			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
t. The researcher through the URDS will submit these documents to the Office of the	Reviews and approves the proposal for external funding	None	1 day	VP for Research, Development, and Extension (VP RDE)
VP for RDE 2. Submits documents to the Office of the President	UEP President endorses the proposal to the funding agencies	None	1 day	University (Office of the University President)
	Total	None	2 days	

3. Recommendation for the Claim of Awards and Other Incentives
These applies to those researches recognized by the university which include but not limited to University and college-based researches, which won in R&D/E competition and conferences, were published, cited, patented, and registered as utility model.

Office or Division:		the Vice Presid	dent tot NUC	
Vho may avail:	UEP per	WHERE TO S	ECUPE	A SECTION OF THE REAL PROPERTY.
Peer Reviewed J 5 copies of Oral / Presentation for Research Conter Copy of Patent / Registration Research/ Exten	Letter rch er Reviewed arch Publication in ournals Poster Research or et Awards Utility Model	Downloadable (uep.edu.ph)	e forms through UE	P Website
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submits documents to the OVPRDE	Reviews and approves the claim for incentives	None	2 days	VP for Research, Development, and Extension (VP RDE)
2. Submits documents to the Office of the President	2.1 The University President approves and endorses the letter to the Finance Unit	None	1 day	University President (Office of the University President) Chief Administrative Officer, Finance

				Services (Office of the CAO- Finance Services) Accounting staff (Accounting Office) Cashier (Cashier's Office)
	2.2 The accounting staff prepares and facilitates the approval of the disbursement youcher.			OVPRDE
	2.3 The accounting staff forwards disbursement voucher to the OVPRES to be stamped RECEIVED.			
	2.4 The cashier facilitates payment and furnishes the OVPRES with the approved copy of the RECO form, DV and proof of			
1	payment. Total	None	3 days	

4. Recommendation to Conduct of Research and Extension Activity
This procedure describes the transaction process in the conduct of research and extension activity of the university. This applies to all research and extension activities undertaken by the University.

Office or Division: Who may avail:	The second secon	Office of the Vice President for RDE UEP personnel		
 Fully accomplished research/extension (5 copies) 		WHERE TO SECURE Downloadable forms through UEP Website (uep.edu.ph)		

CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
I. If the research/extension activity was approved by the URDS/UES the researcher submits additional supporting documents together with the PPMP and PR	1.1 Receives, stamps, and records the correspondence (Review compliance)	None	90 days	OVPRDE's Research Specialist
PPWP and FIX	1.2 OVPRDE's research specialist consolidates the approved researches and submits for Board Approval.		3 days (from BOR approval)	
	2.3 OVPRDE's staff prepares the SO and the notice to proceed.			Researcher
The researcher implements the project.		None		Researcher
P. 244.50	Tota	None	93 days	

5. Endorsement of Research Project for Payment of Honorarium This describes the procedure for payment of Honorarium through an endorsement letter forwarded to the University President. This applies to those researches that have been funded by the University which include but not limited to university and college-based researches.

Office or Division:	The second secon	of the Vice President for RDE
Who may avail:	The State of the S	ersonnel
CHECKLIST OF REQUIREM	ENTS	WHERE TO SECURE
 5 copies of the following: Terminal Report or R&D F Report (for on-going) Photocopies of: 	rogress	Downloadable forms through UEP Website (uep.edu.ph)
 Special Order Endorsement Letter Research/Extension Mon Form In-House Panel Commen Suggestion 		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
uhmits a	1.1 Receives and reviews completeness.	None	20 minutes per project	URDS staff OVPRDE
o the ordo	1.2 If approved, VPRDE prepares the endorsement for payment and forwards it to the University President.		1 day	
	1.3 The University President releases a special order for the grant of honorarium for completed research		1 day	University President
 Researcher submits the signed or approved documents to the payroll maker and follows procedures in respective office. 				
	Tota	al None	2 days, 20 minutes	

6. Monitoring of RD/E Projects
This procedure aims to establish a mechanism in evaluating and monitoring the status of university approved researches thereby ensuring excellent research output.

Office or Division: Who may avail:		Office of the Vice President for RDE UEP personnel				
CHECKLIST OF RE	QUIREMENTS	MENTS WHERE TO SECURE				
copies each: R&D Project Mon Communication L R&D Progress R Terminal Report Research Propos Research Review Evaluators Analy	itoring Form Letter eport (Narrative) sal v / Summary of	(uep.edu.ph)	e forms through UE	P Website		
CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
The researcher submits progress /	1. Receives the progress/	None	5 minutes	URDS/ UES staff		

ccomplishment eport to JRDS/UES	accomplishment report from the researcher/s			
2. The researcher receives the progress report along with recommendation for further accomplishment.	2.1 The concerned director reviews the progress report. If there is major output, progress report form is forwarded to the VP RDE for approval.	None	1 day	URDS/ UES director
	2.2 Otherwise, concerned director returns the form of the Project leader for further accomplishment			CO (CDD)
The researcher submits terminal report form/ accomplishment report.	3. OVPRDE prepares the endorsement for payment and forwards it to the University President.	None	1 day	OVPRDE
N. Carlotte	Tota	None	2 days & 5 minutes	

7. Endorsement of Patent and Utility Model Applications
This procedure describes the legal process of filing for an Intellectual Property such as patent or utility model. It aims to guide the researchers and innovators of the University on how to file their patent and utility model applications.

Office or Division:	Office of UEP pers	the Vice Presi		- Samular
Who may avail: CHECKLIST OF RE				P Website
copies each: Fully accomplishe Model Registratio Invention Disclos Terminal Report	ed Patent / Utility on Form ure Form	(uep.edu.ph)	C IOIIIC III	
CLIENT STEPS	AGENCY ACTIONS	TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
IPU-ITSO office files for a Patent, Utility Model, Copyright and Trademark to IPOPHL	The VP RDE endorses this filled application to the University President for funding	None	1 day	OVPRDE, Head IPU-ITSO
IF OF TIL	Total	None	1 days	